

FACT SHEET & CONCEPT

ULTRA ALL INCLUSIVE

(valid from 01 April to 31 October)

| | | | |
|-------------------------------|---|-----------------------------|---|
| HOTEL NAME | DOBEDAN BEACH RESORT COMFORT (ex brand Alva Donna Beach Resort Comfort) | LANGUAGE | TR, ENG, DE, RU |
| CATEGORY | 5 Stars | ACCEPT.CREDIT CARD | Visa, Master Card, MIR, Cash |
| FOUNDATION YEAR | 2004 | VOLTAJ | 220 Volt |
| LOCATION | Gundogdu – Manavgat | QUALITY DOCUMENTS | ISO 9001:2015 - Quality Management System |
| OPENING PERIODS | Year Around | | ISO 22000:2018 - Food Safety Management System |
| LAST RENOVATION | 2014 - GENERAL AREA | | Safe Tourism Certificate; Sustainable Tourism Certificate |
| TOTAL AREA | 32.000 m2 | | Blue Flag |
| TOTAL ROOM | 328 | | Green star |
| NON SMOKING ROOM | Available | PETS | Not allowed |
| DISABLED ROOM | 3 | COMPANY NAME | Alva Emlak Otelcilik İnş.Tic.A.Ş. |
| TOTAL CAPACITY | 785 pax | TAX OFFICE | Serik |
| FROM ANTALYA | 63 km | TAX NUMBER | 068 087 86 40 |
| FROM AIRPORT | 55 km | POSTAL ADDRESS | Gündoğdu Mahallesi,3 Nolu sokak No:3 Manavgat / Antalya |
| FROM BEACH | 0 meter | TELEPHONE / FAX | 90 242 763 73 00/ 763 73 09 |
| LENGTH OF BEACH | 100 meters | E-MAIL | info@dobedanhotels.com |
| NEAREST HOSPITAL | Private or State Hospital | WEB SITE | www.dobedanhotels.com |
| FROM GOLF FIELD | 30 km | SALES OFFICE | sales@dobedanhotels.com |
| NEAREST TOURISM CENTER | GUNDOGDU - 0 km | ON-LINE RESERVATIONS | www.dobedanhotels.com |

TRANSPORT INFORMATION:

- 1- Public transport - Minibus (Dolmuş) to the center of Manavgat (hours are determined by the municipality)
- 2- Taxi - 24 hours / front of the hotel
- 3- Private transportation by hotel
- 4- Car rental - (available in the hotel)

BEACH

| | | |
|--|---|--|
| Distance to the beach from main building | : | 100 Meters |
| Beach structure | : | Sand, width 60 meters, Length 100 meters |
| Facilities (free of charge) | : | Sunbed, sunshade, beach towel, pier |
| Food and drink | : | beach snack, beach bar |

ROOM FACILITIES

| ROOM TYPE & INFORMATION | Total Room | m ² | Max accom. | Direct sea view | Side sea view | Land view | Disabled Room | Special Price | Vip Service |
|-----------------------------|------------|----------------|------------|-----------------|---------------|-----------|---------------|---------------|-------------|
| Standard Room Land View | 154 | 27 | 3 | | | ✓ | ✓ | | |
| Standard Room Side Sea View | 108 | 27 | 3 | | ✓ | | | | |
| Family room Land View | 37 | 34 | 4 | | | ✓ | | | |
| Family room Side Sea View | 27 | 34 | 4 | | ✓ | | | | |
| Royal suite | 2 | 85 | 4 | ✓ | | | | ✓ | ✓ |
| Grand Total | 328 | | | | | | | | |

| ROOM FACILITIES & AMENITIES | Balcony | Laminat | French bed | Twin bed | Extra bed | Connection | Shower | Bathtub | Hair dryer | Telephone | TV - PLAZMA | Music&sate lite | Bathrobe&slippers | Hot drinks set up | Wi- Fi | Minibar | Central A/C | Safebox |
|-----------------------------|---------|---------|------------|----------|-----------|------------|--------|---------|------------|-----------|-------------|-----------------|-------------------|-------------------|--------|---------|-------------|---------|
| Standard Room (LV & SSV) | ✓ | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Family room (LV & SSV) | ✓ | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Royal suite | ✓ | ✓ | ✓ | | | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |

** Hot drinks set up consists of: kettle, nescafe, tea, herbal tea, milk powder, sugar

** Mini bar is replenished daily (soft drinks, water, beer)

| DISABLED ROOMS | Total room | Land view | Twin bed | French bed | Laminat | Entrance door width | Coridor width in the room | Housing | Shower | Holders in the bath | Bath door width |
|----------------|------------|-----------|----------|------------|---------|---------------------|---------------------------|-------------------|--------|---------------------|-----------------|
| Standard room | 3 | ✓ | ✓ | | ✓ | 88 cm | 142 cm | 30 m ² | ✓ | ✓ | 86 cm |

** Handicapped rooms are for sale only on the request

HOUSEKEEPING

| | | |
|----------------------|---|----------------|
| Room cleaning | : | Daily |
| Towel changing | : | Daily |
| Bed clothes changing | : | 3 times a week |
| Bath set up filling | : | Daily |

POOLS

| POOLS | Size, m ³ | Depth, cm | Indoor | Outdoor | Section for kids | Heated* | Water slides | Sunbeds | Sunshade | Towel |
|------------------------------------|----------------------|-----------|--------|---------|------------------|---------|--------------|---------|----------|-------|
| Relax outdoor pool | 500 | 110 | | ✓ | | ✓ | | ✓ | ✓ | ✓ |
| Activity pool | 1000 | 140 | | ✓ | ✓ | ✓ | | ✓ | ✓ | ✓ |
| Pool with water slides | 380 | 110 | | ✓ | | ✓ | 3 | ✓ | ✓ | ✓ |
| Kids pool | 30 | 35 | | ✓ | ✓ | | | ✓ | ✓ | ✓ |
| Indoor pool | 250 | 140 | ✓ | | ✓ | ✓ | | ✓ | | ✓ |
| Interactive kids water slides pool | 150 | 30 | | ✓ | ✓ | ✓ | 5+1 | ✓ | ✓ | ✓ |
| Sea water pool in SPA (on charge) | | | ✓ | | | ✓ | | ✓ | | ✓ |

** Dates of the pools heating are defined by the hotel Management

** Sea water pool in SPA is for extra charge

ACTIVITIES & ANIMATION

| FREE OF CHARGE | | | |
|----------------|----------------------------------|---|------------------------|
| ✓ | Whole day entertainment | ✓ | Fitness center |
| ✓ | Evening shows & disco | ✓ | Zumba |
| ✓ | Live music | ✓ | Step |
| ✓ | Tennis court (hard surface) | ✓ | Dance aerobic |
| ✓ | Tennis equipment (rackets, ball) | ✓ | Functional training |
| ✓ | Tennis court lighting | ✓ | Mobility & Flexibility |
| ✓ | Table tennis | ✓ | Yoga |
| ✓ | Basketball | ✓ | Pilates |
| ✓ | Beach volleyball | ✓ | Fly yoga |
| ✓ | Football | ✓ | Water polo |
| ✓ | Archery | ✓ | Aqua Gym |
| ✓ | Dart | ✓ | Aqua Bike |

| ON CHARGE | | | |
|-----------|------------------|---|------------------------------|
| ✓ | All water sports | ✓ | Bowling |
| ✓ | Billards | ✓ | Game machines & Play station |

FACILITIES FOR KIDS & BABIES

| FREE OF CHARGE | | | |
|----------------|--|---|---|
| ✓ | Mini club (4-12) | ✓ | Kids buffet (main restaurant) |
| ✓ | Kids animation whole day | ✓ | Diet buffet (main restaurant) |
| ✓ | Outdoor playground | ✓ | Baby food in jars (main restaurant) |
| ✓ | Mini disco before evening show | ✓ | Packaged milk (main restaurant) |
| ✓ | Painting & activity area | ✓ | Packaged juice (main restaurant) |
| ✓ | Outdoor pool with 1 water slide for babies | ✓ | Microwave oven (main restaurant) |
| ✓ | Indoor pool | ✓ | Blender (main restaurant) |
| ✓ | Cinema & movies | ✓ | Baby cot, Baby pot (on request) |
| ✓ | High chair for babies (main restaurant) | ✓ | Baby carriage (upon the deposit & on the real availability) |

| ON CHARGE | | | |
|-----------|--------------|--|--|
| ✓ | Game machine | | |

MEETING ROOMS

| HALLS & SIZES | Width | Length | Height | m ² | Theatre | Class | Cocktail | Banket | U Shape | Foyer |
|---------------|--------|---------|--------|----------------|---------|-------|----------|--------|---------|-------|
| ASPENDOS | 18,8 m | 25,20 m | 5,6 m | 550 | 400 | 320 | 450 | 300 | 150 | ✓ |
| KEMER | 7 m | 12,50 m | 3,5 m | 85 | 60 | 42 | 60 | 40 | 37 | ✓ |
| SIDE | 7 m | 12,50 m | 3,5 m | 85 | 60 | 42 | 60 | 40 | 37 | ✓ |
| KAPADOKYA | 6,8 m | 14,50 m | 3,5 m | 100 | 80 | 50 | 80 | 50 | 40 | ✓ |
| CINEMA | | | | | 65 Pax | | | | | ✓ |

** All meeting rooms are without columns. All meeting rooms have a foyer

FOOD & BEVERAGE CONCEPT

| RESTAURANTS | | Outdoor | Indoor& A/C | Kids menu | Diet menu | Days in week | | Working hours | Theme |
|---|----------------|---------|-------------|-----------|-----------|--------------|-------------|---------------|-----------------------|
| MAIN RESTAURANTS TOTAL 610 pax | | | | | | | | | |
| * Horizon restaurant 520 pax | Breakfast | ✓ | ✓ | ✓ | ✓ | 7 | Open buffet | 07:00-10:30 | International cuisine |
| | Lunch | ✓ | ✓ | ✓ | ✓ | 7 | Open buffet | 12:30-14:30 | International cuisine |
| | Dinner | ✓ | ✓ | ✓ | ✓ | 7 | Open buffet | 18:30-21:00 | International cuisine |
| * The Bistro 90 pax | Late breakfast | ✓ | ✓ | ✓ | ✓ | 7 | Open buffet | 10:30-12:00 | International cuisine |
| | Midnight snack | ✓ | ✓ | ✓ | ✓ | 7 | Open buffet | 21:30-05:00 | International cuisine |
| A'LA CARTE RESTAURANTS TOTAL 190 pax - ON CHARGE | | | | | | | | | |
| Capri restaurant | 56 pax | | ✓ | | | 6 | A'la carte | 18:00-22:00 | Italian cuisine |
| Anatolia restaurant | 60 pax | ✓ | | | | 6 | A'la carte | 18:00-22:00 | Turkish cuisine |
| Taka restaurant | 74 pax | | ✓ | | | 6 | A'la carte | 18:00-22:00 | Fish menu |
| SNACK RESTAURANTS TOTAL 214 pax | | | | | | | | | |
| Anatolia snack | 64 pax | ✓ | | | | 7 | A'la carte | 12:30-14:30 | Snacks, light meals |
| Dobedan snack | 150 pax | ✓ | | | | 7 | A'la carte | 12:30-18:00 | Snacks, light meals |
| Fruit bar | N/A | ✓ | | | | 7 | Open buffet | 10:00-15:00 | Seasonal fruits |

- ** Ice cream service every day
12:30-14:30 / 18:30-21:00 Horizon restaurant
12:30-16:00 Anatolia restaurant
16:00-17:00 Pool Bar Coffee break
- ** Various of fast food & snack such as waffle, gözleme (turkish flat breads) & fruits are served during a day 12:30-16:00
- ** Patiserie services 14:30-18:00 every day
- ** One time in every 15 days gala dinner near the pool
- ** A'la carte restaurants are on charge & with pre-reservation 12 EUR per person. Reservation of a'la carte restaurants is made by the guest relation department.
- ** Sea shoes & sea clothes are not allowed in the main restaurants.
- ** Dress code for the dinner.
- ** Fresh orange juice at the breakfast in the main restaurant is free of charge.
- ** Room service 24 hours are on charge.

| | Outdoor | Indoor& A/C | Days in week | Working hours | Location |
|-------------------|---------|-------------|--------------|---------------|---|
| BARS | | | | | |
| Centre point | | ✓ | 7 | 10:00-24:00 | Main building **We Proudly Serve Starbucks® in the Centre point bar 10:00-18:00 |
| The Bistro | ✓ | ✓ | 7 | 24 hours | Main building |
| Dobedan beach bar | ✓ | | 7 | 10:00-01:00 | Beach |
| The Zone | | ✓ | 7 | 18:00-24:00 | Main building |
| Pool bar | ✓ | | 7 | 10:00-24:00 | Outdoor pool |

- ** Local & some import alcoholic & non-alcoholic beverages are included into the concept
- ** Brands of the beverages are defined by the hotel management
- ** Premium class alcoholic beverages are not included into the concept
- ** Alcoholic & non-alcoholic beverages' service in bottles is on charge
- ** **We Proudly Serve Starbucks® in Dobedan Hotels (included into the concept)**

CONCEPT FOR THE SPECIAL DAYS
HONEYMOON CONCEPT

| | | | |
|---|---|---|---|
| ✓ | Sparkling wine & fruit basket in the room on the arrival day | ✓ | Breakfast in the room one time |
| ✓ | Assorted nuts & Turkish sweets in the room on the arrival day | ✓ | Reservation for an a'la carte restaurant one time |
| ✓ | Special room decoration on the arrival day | ✓ | Fresh flower in the room on the arrival day |
| ✓ | Greeting card | ✓ | Chocolate sweets in the room on the arrival day |

** This package is valid as free of charge for the honeymoon couples, whose arrival date to the hotel is no later than 60 days after the date of marriage. The confirmation of this service is done by the hotel due to marriage certificate, which must be provided to the hotel no later than 2 days before arrival (original document is required on the reception during c/in).

** Breakfast in the room is provided on the request & pre-reservation, only one time. Pre-reservation is made by the guest relations department

** A'la carte reservation is valid for one restaurant&once. Capri, Anatolia or Taka restaurants are available for reservation. Reservation of a'la carte restaurants is made by the guest relations department after arrival.

WEDDING ANNIVERSARY CONCEPT

| | | | |
|---|--|---|---|
| ✓ | Wine & fruit basket in the room on the wedding anniversary day | ✓ | Reservation for an a'la carte restaurant one time |
| ✓ | Greeting card | ✓ | Small cake in the room on the wedding anniversary day |

** This package is valid free of charge for couples, whose date of wedding anniversary coincides with accomodation period. The confirmation of this service is done by the hotel due to marriage certificate, which must be provided to the guest relations department of the hotel after arrival (original document is required).

** A'la carte reservation is valid for one restaurant&once. Capri, Anatolia or Taka restaurants are available for reservation. Pre-reservation of a'la carte restaurants is made by the guest relations department after arrival (marriage certificate is required).

BIRTHDAY CONCEPT

| | | | |
|---|---|---|--|
| ✓ | Wine & fruit basket in the room on the birthday | ✓ | Reservation for an a'la carte restaurant on the birthday |
| ✓ | Greeting card | ✓ | Small birthday cake in the room |

** This package is valid free of charge for the guests, whose birthday coincides with accomodation period.

** A'la carte reservation is valid for one restaurant&once. Capri, Anatolia or Taka restaurants are available for reservation. Pre-reservation of a'la carte restaurants is made by the guest relations department after arrival

LOYALTY PROGRAM FOR REPEAT GUESTS
CONCEPT FOR REPEAT GUESTS (1-4 STAYS)

| | | | |
|---|----------------|---|--------------|
| ✓ | Fruit basket | ✓ | Wine |
| ✓ | Turkish sweets | ✓ | Welcome card |

** This package is valid free of charge for guests who have previously stayed at any Dobedan Hotels (ex brand Alva Donna Hotels) 1-4 times

CONCEPT FOR CONSTANT GUESTS (5 STAYS & OVER)

| | | | |
|---|---|---|--|
| ✓ | Room upgrade (if possible according to the real availability) | ✓ | Assorted fruits & nuts in the room on the day of arrival |
| ✓ | Turkish sweets in the room on the arrival day | ✓ | Whiskey 35 cl, red wine 70 cl in the room on the arrival day |
| ✓ | Reservation for a'la carte restaurant | ✓ | Fresh flowers in the room on the arrival day |
| ✓ | Bag with Dobedan hotels logo | ✓ | Welcome card |

** This package is valid free of charge for guests who have previously stayed at any Dobedan Hotels (ex brand Alva Donna Hotels) 5 times & more

** A'la carte reservation is valid for one restaurant&once. Capri, Anatolia or Taka restaurants are available for reservation. Pre-reservation of a'la carte restaurants is made by the guest relations department after arrival

OTHER SERVICES & GENERAL INFORMATION
FREE OF CHARGE

| | | | |
|---|--|---|--|
| ✓ | All foods and beverages which are including in ultra all inclusive concept | ✓ | Wi-Fi / The public area and in the rooms |
| ✓ | Sauna | ✓ | Library |
| ✓ | Parking lot | ✓ | Fitness center (+ 12) |
| ✓ | Turkish Bath | ✓ | Iron & ironing board (on request) |

ON CHARGE

| | | | |
|---|---|---|-----------------------|
| ✓ | All beverages which are not included into ultra all inclusive concept | ✓ | Shops |
| ✓ | A'la carte restaurant | ✓ | Hair dresser |
| ✓ | All kind of massage | ✓ | Rent a car |
| ✓ | Beauty center | ✓ | Telephone |
| ✓ | Laundry | ✓ | Fax |
| ✓ | Room service | ✓ | Photographer |
| ✓ | Doctor | | Sea water pool in SPA |

GENERAL INFORMATION

| | | | |
|---|---|---|--|
| ✓ | Check in time 14:00 _ check out time 12:00 | ✓ | Guest relations office is open 08:00-16:00 every day (near the reception). Direct dial from the room: 7777 |
| ✓ | Early check in & late check out is paid service and can be provided only according to room availability | ✓ | All guests are welcome at the lobby (Turkish, English, Russian or German) |
| ✓ | Alcoholic beverages are not served for the guest who is under 18 years old | ✓ | Welcome treats at the lobby are served 09:00-20:00 every day (Turkish delights, sparkling wine, juice or lemonade) |
| ✓ | Your valuables please keep in the safe | ✓ | Weelchair is available at the reception for urgent situations. |

THE HOTEL MANAGEMENT CAN MAKE ANY CHANGES TO THE SERVICES AND ACTIVITIES OUTLINED IN THIS CONCEPT, CANCEL THEM DEPENDING ON A SEASON, WEATHER CONDITIONS, HOTEL OCCUPANCY, GUEST REQUESTS AND DIFFERENT FORCE MAJEURE WITHOUT PRIOR NOTICE.