

FACT SHEET & CONCEPT

ULTRA ALL INCLUSIVE

(valid from 01 April to 31 October)

HOTEL NAME	DOBEDAN WORLD PALACE HOTEL (ex brand Alva Donna World Palace)	LANGUAGE	TR, ENG, DE, RU
CATEGORY	5 Stars	ACCEPT.CREDIT CARD	Visa, Master Card, MIR, Cash
FOUNDATION YEAR	1994	VOLTAJ	220 Volt
LOCATION	Kemer-Kiriş	QUALITY DOCUMENTS	ISO 9001:2015 - Quality Management System
OPENING PERIODS	Summer Season		ISO 22000:2018 - Food Safety Management System
LAST RENOVATION	2015		ISO 10002:2018 - Guest Satisfaction Management System
TOTAL AREA	107.000 m2		ISO 14001:2015 – Environmental Management System
TOTAL ROOM	816		Safe Tourism Certificate
NON SMOKING ROOM	Available		Sustainable Tourism Certificate
DISABLED ROOM	8	PETS	Not allowed
TOTAL CAPACITY	1914 pax	COMPANY NAME	ALVA Emlak Otelcilik İnş. Tic A.Ş.
FROM ANTALYA	60 km	TAX OFFICE	Serik
FROM AIRPORT	65 km	TAX NUMBER	068 087 86 40
FROM BEACH	0 meter	POSTAL ADDRESS	Sahil Cad. No:5, Kiriş/Kemer/ Antalya
LENGTH OF BEACH	400 meters	TELEPHONE / FAX	90 242 813 63 63/ 824 69 70
NEAREST HOSPITAL	Private or State Hospital	E-MAIL	info@dobedanhotels.com
FROM GOLF FIELD	Kiriş-500 m	WEB SITE	www.dobedanhotels.com
NEAREST TOURISM CENTER	KEMER - 6 km	SALES OFFICE	sales@dobedanhotels.com
		ON-LINE RESERVATIONS	www.dobedanhotels.com

TRANSPORT INFORMATION:

- 1- Public transport - Minibus (Dolmuş) to the center of Kemer (hours are determined by the municipality)
- 2- Taxi - 24 hours / front of the hotel
- 3- Private transportation by hotel
- 4- Car rental - (available in the hotel)

BEACH

Distance to beach from main building	:	150 Meters
Beach structure	:	Sand & small pebbles , Width 50 meters, Length 400 meters
Facilities (free of charge)	:	Sunbed, sunshade, beach towel, Pier, Zone +16 (only for adults)
Facilities (on charge)	:	VIP Pavillion
Food and drink	:	Beach snack, Beach bar
Private child & baby beach	:	Sea water pool, sunshade, sunbed

- ** VIP pavillions are equipped with safe, mini bar, separate shower and sunbeds, max 4 pax are allowed
- ** VIP pavillions are on charge & with pre-reservation
- ** Reservation is made by the guest relation department after the arrival. Pre-reservation before arrival is not available (except Suite rooms)
- ** Cost of the pavillion is dependent on the line (1-2) & are defined by the hotel management
- ** VIP pavillion can be used by 4 people maximum

ROOM FACILITIES

ROOM TYPE & INFORMATION	Total Room	m ²	Max accom.	Direct sea view	Side sea view	Pool view	Land view	Disabled Room
Standard room land view	398	35	3				✓	8
Standard room pool view	18	35	3			✓		
Standard room side sea view	28	35	3		✓	✓		
Duplex family room	88	56	4			✓	✓	
Terrace suite**	18	57	3+1	✓				
Superior standard room**	146	35	3			✓	✓	
Superior quad standard room**	44	35	2+2			✓	✓	
Superior Swim-up room**	32	35	3			✓		
Superior duplex family room	44	56	4			✓	✓	

** Terrace suite rooms are fully renovated in Spring'2023

** All Superior rooms are fully renovated in Spring'2024

ROOM FACILITIES & AMENITIES	Balcony	Laminate	Ceremit	French bed	Twin bed	Extra bed	Connection door	Shower	Bathtub	Hair dryer	Telephone-TV	Music channels	Bathrobe,slippers	Hot drinks set up	Wi- Fi	Minibar, Safebox	Central A/C	Individual A/C
Standard room land view	✓	✓	✓	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	
Standard room pool view	✓	✓	✓	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	
Standard room side sea view	✓	✓	✓	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	
Doublex family room	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	
Terrace suite**	✓	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Superior standard room	✓	✓		✓	✓	✓		✓		✓	✓	✓	✓	✓	✓	✓	✓	
Superior quad standard room	✓	✓		✓	✓	✓		✓		✓	✓	✓	✓	✓	✓	✓	✓	
Superior Swim-up room**	✓	✓		✓	✓	✓		✓		✓	✓	✓	✓	✓	✓	✓	✓	
Superior duplex family room	✓	✓		✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	

** Terrace suites are equipped with terrace, jacuzzi, living room & have special VIP concept

DISABLE ROOMS	Total room	Land view	Twin bed	French bed	Laminate	Entrance door width	Coridor width in the room	Housing	Shower	Holders in the bath	Bath door width
STD room land view	8	✓	✓	✓	✓	88 cm	142 cm	26 m ²	✓	✓	86 cm

** Handicapped rooms are for sale only on the special request

** All Handicapped rooms are fully renovated in Spring'2023

MINI BAR CONCEPT

✓	Soft drinks (Cola, diet Cola, Sprite, Fanta)	✓	Hot drinks set up (kettle, coffee, tea, herbal tea, milk powder, sugar)
✓	Water, mineral water	✓	Chips
✓	Beer	✓	Juice

** Mini bar is free of charge & replenished daily

HOUSEKEEPING

Room cleaning	:	Daily
Towel changing	:	Daily
Bed clothes changing	:	3 times a week
Bath set up filling	:	Daily

POOLS

POOLS	Size, m ³	Depth, cm	Indoor	Outdoor	Section for kids	Heated*	Water slides	Sunbeds	Sunshade	Towel
Main outdoor pool	1650	140		✓				✓	✓	✓
Aqua pool	50	140		✓			2	✓	✓	✓
Indoor pool	200	140	✓			✓		✓		✓
Outdoor activity pool	400	140		✓		✓		✓	✓	✓
Relax pool - zone +16 (only for adults)	200	140		✓				✓	✓	✓
Aqua Tower - Interactive kids water slides pool (6 slides for kids & 3 slides for babies)	200	25		✓	✓	✓	6+3	✓	✓	✓
Outdoor kids pool	50	40		✓	✓		1	✓	✓	✓
Kids pool with sea water on the beach	15	40		✓	✓			✓	✓	✓
Indoor kids pool	18	30	✓		✓	✓		✓		✓

** Dates of the pools heating are defined by the hotel management.

MEETING ROOMS

HALLS & SIZES	Width	Lengt	Height	m2	Theatre	Class	Coctail	Banquet	U Shape	Foyer
Olympos	18 m	38 m	3,5 m	678	730	600	620	500	150	
Aspendos	19,90 m	43,25 m	5,80 m	857,5	900	700	800	520	170	✓
Aspendos 1	19,90 m	14,90 m	5,80 m	296,5	325	240	300	180	60	✓
Aspendos 2	19,90 m	14,90 m	5,80 m	296,5	325	240	300	180	60	✓
Aspendos 3	19,90 m	13,25 m	5,80 m	264,5	250	220	200	160	50	✓
Perge	6,45 m	4,85 m	3,50 m	31,5	15	10	*	*	*	
Myra	4,85	4,8	3,50 m	23,2	10	8	*	*	*	

** All meeting rooms are without columns.

** Meeting rooms are on the request & for extra charge

ACTIVITIES & ANIMATION

FREE OF CHARGE

✓	Whole day entertainment	✓	Dobedan fitness center (+14)
✓	Evening shows	✓	Zumba
✓	Live music	✓	Step
✓	Concert	✓	Dance aerobic
✓	7 Tennis courts (2 courts – hard surface, 5 courts – artificial grass)	✓	Functional training
✓	Disco	✓	Mobility & Flexibility
✓	Table tennis	✓	Yoga
✓	Basketball	✓	Pilates
✓	Beach volleyball	✓	Fly yoga
✓	Football	✓	Water polo
✓	Archery	✓	Aqua Gym
✓	Dart	✓	Aqua Bike

ON CHARGE

✓	Tennis court lighting	✓	All water sports
✓	Tennis equipment (rackets, ball)		

FACILITIES FOR KIDS & BABIES

FREE OF CHARGE

✓	Mini club (4-12) & Kids animation the whole day	✓	Kids buffet (main restaurant)
✓	Outdoor playground, painting & activity area	✓	Diet buffet (main restaurant)
✓	Mini disco before evening show	✓	Baby food in jars (main restaurant)
✓	Trampolines	✓	Packaged milk (main restaurant)
✓	Cinema & movies	✓	Packaged juice (main restaurant)
✓	Aqua Tower- Interactive kid's water slides pool (6 slides for kids & 3 slides for babies)	✓	Microwave oven (main restaurant)
✓	Outdoor pool with 1 water slide for kids	✓	Blender (main restaurant)
✓	Sea water pool on the beach for kids	✓	Baby cot, Baby pot (on request)
✓	Indoor pool	✓	Baby carriage (upon the deposit & on the actual availability)
✓	High chair for babies (main restaurant)		

ON CHARGE

✓	Baby sitting	✓	Play station
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FOOD & BEVERAGE CONCEPT
MAIN RESTAURANTS TOTAL 1740 pax

Restaurant	Meal	Outdoor	Indoor& A/C	Kids menu	Diet menu	Days in the week	Service type	Working hours	Thema
Babil Main restaurant & Terrace 1740 pax	Breakfast	✓	✓	✓	✓	7	Open buffet	07:00-10:00	International cuisine
	Late breakfast	✓	✓	✓	✓	7	Open buffet	10:00-11:00	International cuisine
	Lunch	✓	✓	✓	✓	7	Open buffet	12:30-14:30	International cuisine
	Dinner	✓	✓	✓	✓	7	Open buffet	18:30-21:00	International cuisine
	Midnight snack	✓	✓	✓	✓	7	Open buffet	22:00-06:00	International cuisine

** **Babil Main restaurant & Terrace is fully renovated in Spring'2024**

** Sea shoes & sea clothes are not allowed in the main restaurants

** Dress code for dinner is obligatory

** Fresh orange juice at the breakfast in the main restaurant is free of charge

A'LA CARTE RESTAURANTS TOTAL 360 pax_ ON CHARGE

Restaurant	Capacity	Outdoor	Indoor& A/C	Days in week	Service type	Working hours	Thema
Vivaldi restaurant	100 pax	✓	✓	6	A'la carte	19:00-22:00	Italian cuisine
Muzoyaki sushi restaurant	60 pax	✓		6	A'la carte	19:00-22:00	Japanese cuisine
The Mariner fish restaurant	80 pax	✓	✓	6	A'la carte	19:00-22:00	Fish
Sofra Turkish restaurant	120 pax	✓		6	A'la carte	19:00-22:00	Turkish cuisine

** A'la carte restaurants are on charge & with pre-reservation 15 EUR per person (Vivaldi restaurant, The Mariner fish restaurant, Sofra Turkish restaurant), 25 EUR per person (Sushi restaurant).

** Reservation of a'la carte restaurants is made by the guest relation department after arrival. Pre-reservation before arrival is not available.

** Dress code for dinner is obligatory

SNACK RESTAURANTS TOTAL 1250 pax

Restaurant	Capacity	Outdoor	Indoor& A/C	Kids menu	Diet menu	Days in the week	Service type	Working hours	Thema
Arena snack restaurant	750 pax	✓				7	Open buffet	12:00-17:30	Snacks, light meals
Pool snack restaurant	500 pax	✓		✓	✓	7	Open buffet	11:00-17:00	Snacks, light meals
Fruit bar	N/A	✓				7	Open buffet	11:00-16:00	Seasonal fruits

ICE CREAM SERVICE_ FREE OF CHARGE

Location	Open hours	Type of ice cream
Pool snack	11:00-17:00	ice cream bars (self service) ice cream scoops (open buffet)
Fruit bar	11:00-16:00	ice cream scoops (open buffet)
Babil main restaurant	08:00-11:00 12:30-14:30 18:30-21:00	ice cream bars (self service) ice cream scoops (open buffet)
Benjamin bakery	09:00-18:00	ice cream bars (self service)

OTHER MEAL SERVICES_FREE OF CHARGE					
Service	Location	Days in the week	Service type	Working hours	Thema
Doughnut	Pool snack	Every day	Open buffet	11:00-17:00	Sweet snack
Gözleme (Turkish flat breads)	Gözleme home, beach	Every day	Open buffet	11:00-18:00	Traditional Turkish cuisine
Hamburger, doner kebab	Pool snack	Every day	Open buffet	11:00-17:00	Fast food
Waffle, Blini	Benjamin bakery	Every day	A'la carte	09:00-18:00	Sweet snack
Barbecue & tropical cocktail party	Beach	Once every 15 days	Open buffet	12:30-14:30	BBQ & Grill
Cocktail service (service on the roller skates)	Main pool, beach	Every day	Open buffet	10:00-17:00	Alcoholic & non-alcoholic beverages
Gala dinner	Main restaurant	Once a week	Open buffet	18:30-21:00	International cuisine
Thema dinner	Main restaurant	Three times a week	Open buffet	18:30-21:00	Mediterranean, Italian, Turkish

- ** **Room service 24 hours is on charge**
- ** Online order via QR code is available on the main pool area

BARS & PATISSERIES						
Name	Outdoor	Indoor& A/C	Days	Working hours	Thema	Location
Lobby piano bar	✓	✓	7	24 hours	Alcoholic & non-alcoholic beverages	Main building
Pool bar	✓		7	11:00-17:00	Alcoholic & non-alcoholic beverages	Main outdoor pool
Arena beach bar	✓		7	10:00-24:00	Alcoholic & non-alcoholic beverages	Beach
Captain's bar	✓	✓	7	10:00-18:00	Coffee & hot drinks **We Proudly Serve Starbucks® in the Captain's bar 10:00-17:00	Relax pool
Patisserie monet		✓	7	10:00-23:00	Coffee & hot drinks Pastry	Main building
Dobedan beach bar	✓		7	10:00-17:30	Alcoholic & non-alcoholic beverages	
Dobedan lounge bar	✓		7	10:00-24:00	Alcoholic & non-alcoholic beverages	
Benjamin bakery		✓	7	09:00-18:00	Coffee & hot drinks Pastry	Main area near Relax pool
Recharge disco bar		✓	7	23:00-01:00	Alcoholic & non-alcoholic beverages	Disco
Muco coffee house	✓		7	10:00-24:00	Coffee & hot drinks	Main outdoor pool
Lobby tea house		✓	7	08:00-24:00	Coffee & hot drinks	Main building
French patisserie		✓	7	10:00-18:00	Pastry	Main building

- ** Local & import alcoholic & non-alcoholic beverages are included into the concept
- ** Brands of the beverages are defined by the hotel management
- ** Premium class alcoholic beverages are not included into the concept
- ** Alcoholic & non-alcoholic beverages' service in bottles is on charge
- ** **We Proudly Serve Starbucks® in Dobedan Hotels (included into the concept)**

CONCEPT FOR SPECIAL DAYS

HONEYMOON CONCEPT

✓	Fresh flower in the room on the arrival day	✓	Breakfast in the room one time
✓	Special room decoration on the arrival day	✓	Sparkling wine & fruit basket in the room on the arrival day
✓	Reservation for an a'la carte restaurant	✓	Fresh flower in the room on the arrival day
✓	Chocolate sweets in the room on the arrival day	✓	Greeting card

** This package is valid free of charge for the honeymoon couples, whose arrival date to the hotel no later than 60 days after the date of marriage (marriage certificate is required). The confirmation of this service is done by the hotel due to marriage certificate, which must be provided to the hotel no later than 3 days before arrival.

** A'la carte reservation is valid for one restaurant (Vivaldi restaurant, The Mariner or Sofra Turkish restaurant) & once. Pre-reservation of a'la carte is made by guest relation department after arrival.

** Breakfast in the room is provided on the request & pre-reservation, once time. Pre-reservation is made by guest relation department after arrival.

WEDDING ANNIVERSARY CONCEPT

✓	Wine & fruit basket in the room on the wedding anniversary day	✓	Reservation for an a'la carte restaurant
✓	Greeting card	✓	Small cake in the room on the wedding anniversary day

** This package is valid free of charge for couples, whose date of wedding anniversary coincides with accomodation period. The confirmation of this service is done by the hotel due to marriage certificate, which must be provided to the guest relation department of the hotel after arrival.

** A'la carte reservation is valid for one restaurant (Vivaldi restaurant, The Mariner or Sofra Turkish restaurant) & once. Pre-reservation is made by guest relation department after arrival (marriage certificate is required).

BIRTHDAY CONCEPT

✓	Greeting card	✓	Small birthday cake in the room on the birthday
✓	Wine & fruit basket in the room on the birthday	✓	Reservation for an a'la carte restaurant

** This package is valid free of charge for the guests, whose birthday coincides with accomodation period.

** A'la carte reservation is valid for one restaurant (Vivaldi restaurant, The Mariner or Sofra Turkish restaurant) & once. Pre-reservation is made by guest relation department after arrival (marriage certificate is required).

LOYALTY PROGRAM FOR REPEAT GUESTS

CONCEPT FOR REPEAT GUESTS (1-4 STAYS)

✓	Fruit basket	✓	Wine
✓	Turkish sweets	✓	Welcome card

** This package is valid free of charge for guests who have previously stayed at any Dobedan Hotels (ex brand Alva Donna Hotels) 1-4 times

CONCEPT FOR CONSTANT GUESTS (5 STAYS & OVER)

✓	Room upgrade (if possible according to the real availability)	✓	Assorted fruits & nuts in the room on the day of arrival
✓	Turkish sweets in the room on the arrival day	✓	Whiskey 35 cl, red wine 70 cl in the room on the arrival day
✓	Reservation for a'la carte restaurant	✓	Fresh flowers in the room on the arrival day
✓	Bag with Dobedan hotels logo	✓	Welcome card

** This package is valid free of charge for guests who have previously stayed at any Dobedan Hotels (ex brand Alva Donna Hotels) 5 times & more

** A'la carte reservation is valid for one restaurant&once. Vivaldi restaurant, The Mariner or Sofra Turkish restaurant restaurants are available for reservation. Pre-reservation of a'la carte restaurants is made by the guest relations department after arrival

OTHER SERVICES & GENERAL INFORMATION
FREE OF CHARGE

✓	All foods and beverages which are including in ultra all inclusive concept	✓	Wi-Fi / The public area and in the rooms
✓	Sauna	✓	Library
✓	Parking lot	✓	Dobedan fitness center (+ 14)
✓	Turkish Bath	✓	Iron & ironing board (on request)

ON CHARGE

✓	All beverages which are not included in ultra all inclusive concept	✓	Shops
✓	A'la carte restaurant	✓	Hair dresser
✓	All kind of massage	✓	Rent a car
✓	Beauty center	✓	Telephone
✓	Laundry	✓	Fax
✓	Room service	✓	Photographer
✓	Doctor		

GENERAL INFORMATION

✓	Check in time 14:00 _ check out time 12:00	✓	Guest relations office is open 08:00-24:00 every day (near the reception). Direct dial from the room: 7777/1509/1709
✓	Early check in & late check out is paid service and can be provided only according to room availability	✓	Please keep your valuables in the safe
✓	Alcoholic beverages are not served for the guest who is under 18 years old	✓	Weelchair is available at the reception for urgent situations

THE HOTEL MANAGEMENT CAN MAKE ANY CHANGES TO THE SERVICES AND ACTIVITIES OUTLINED IN THIS CONCEPT, CANCEL THEM DEPENDING ON A SEASON, WEATHER CONDITIONS, HOTEL OCCUPANCY, GUEST REQUESTS AND DIFFERENT FORCE MAJEURE WITHOUT PRIOR NOTICE.