

Welcome to Blend Elphistone Resort Marsa Alam

All-Inclusive Information

All Inclusive Privileges	<p>Upon your check-in and receiving guest bracelet you can enjoy All Inclusive System. All hot & cold, local alcoholic & wine be served by glass & non-alcoholic drinks are included.</p> <p>After midnight all beverages are chargeable. All premium and imported alcoholic drinks are chargeable. Bottled water and canned drinks in bars are chargeable.</p> <p>Alcoholic drinks are served only to adults 18 years & over.</p> <p>The official Check-in time is 14:00, the Check-out time is 12:00 noon.</p> <p>The AI System starts with lunch on the day of arrival and ends with breakfast on the day of departure.</p> <p>The AI System expires at 11:30 on the day of departure.</p> <p>Please do not pay cash in our F&B outlets but upon Check-out at the Reception.</p>
"Fenti" International Restaurant	<p>Breakfast 07:00 till 10:00 – buffet style</p> <p>Lunch 13:00 till 15:00 – buffet style</p> <p>Dinner 19:00 till 22:00 – buffet style</p> <p>Late Snacks 22:00 till 00:00 – cold cuts (in the room or in the restaurant upon request of tour operator in case of big groups)</p> <p>Alcoholic drinks not served from 07:00 till 10:00</p> <p>It is not allowed to take food out of the restaurant; otherwise, it will be against extra charge.</p>
"Sofra" Oriental Theme Restaurant <u>free of charge</u>	<p>Dinner 19:00 till 22:00 (open Monday/Wednesday/Saturday) – set menu</p> <p>Upon prior reservation (<u>minimum one day in advance till 15:00</u>) and as per availability, free of charge once per week</p> <p>For assistance with reservation please contact Reception #0</p>
HUSH Burger Restaurant <u>free of charge</u>	<p>Dinner 19:00 till 22:00 (open everyday) – set menu</p> <p>Upon prior reservation (<u>minimum one day in advance till 15:00</u>) and as per availability, free of charge once per week (some extra items in menu chargeable)</p> <p>For assistance with reservation please contact Reception #0</p>
"Omar El Sherif" Lobby Lounge Bar	<p>Beverages 09:00 till 00:00</p> <p>Tea Time 16:30 till 17:30</p> <p>Italian style coffee – Espresso, Cappuccino.</p> <p>Alcoholic drinks not served from 09:00 till 10:00</p>
"SunShine" Pool Bar	<p>Beverages 09:00 till 23:00</p> <p>Alcoholic drinks not served from 09:00 till 10:00</p> <p>Late Breakfast 10:00 till 11:00</p> <p>ice cream from 15:00 till 17:00</p>
"Bella Ciao" Beach Bar & Snacks	<p>Beverages 09:00 till Sunset</p> <p>Snacks 12:00 till 17:00</p> <p>Alcoholic drinks not served from 09:00 till 10:00</p>
Dress Code	<p>Please note that swimwear is not to be worn in the Lobby & Reception areas or in the restaurants during breakfast, lunch, or dinner. Please do not wear shorts, sleeveless shirts, or slippers in the restaurants during the dinner period.</p>
Breakfast & Lunch Box	<p>Please order your Breakfast Box or Lunch Box one day in advance till 20:00 (free of charge)</p> <p>For assistance, please contact Reception #0</p>
Concierge	<p>For any maintenance orders, special requests or assistance, please contact Reception #0</p>
Entertainment Blend Kids Club activities Babysitter	<p>Daily animation program – sports & leisure activities by the pool and beach (10:00 till 12:30 / 15:00 till 16:45).</p> <p>Kids Mini Disco (from 20:30) and evening Show program (from 21:00) in the Amphitheater located by the building "K".</p> <p>Blend Kids Club activities daily 10:30 till 12:30 / 15:30 till 17:00, for children aged 4-12 years old</p> <p>Detailed information is available on the boards by lobby / pool / beach.</p> <p>Babysitter available against extra charge. For assistance, please contact Reception #0</p>
Tennis Court & Billiard	<p>Tennis court located by the parking, free of charge (lighting in the evening, against extra charge 8€/hour).</p> <p>Billiard tables located in the lobby, against extra charge 6€/hour.</p> <p>For equipment, please contact Reception #0</p>
Child Safety	<p>Children are the responsibility of their parents/caretakers and must be accompanied by and be under parental guidance at all times.</p>
SPA	<p>Open daily 09:00 till 18:00, for age 16+ years old, against extra charge.</p>

Fitness Center (Gym)	Open daily 09:00 till 18:00, for age 16+ years old, free of charge. It is not permitted to use the Gym room without sports shoes.
Hairdresser	Open daily, upon reservation, against extra charge.
Tenants/shops/ and shisha Corner.	The hotel accepts no liability and will not pay any compensation for accidents and complaints caused by Third Parties, such as hotel tenants (shops etc.)
Pools / Beach jetty	Available 4 pools: main pool, kids' pool, middle pool (heated in the winter), relaxing pool. Pools open from 08:00 till 18:00 Beach open from 07:00 till 18:00 Jetty open from 07:00 till 18:00 Children must be supervised by an adult at all times. Please familiarize yourself with the pool & beach information, rules on the boards. Please note: It is not allowed to reserve sunbeds at the pool and beach. It is not allowed to sunbathe topless; please respect other guests staying in the hotel.
Beach Towels Exchange	Beach towels can be obtained with beach towel cards in the towel center located by the pool. Changing of the beach towels is possible also through the towels center. A lost or damaged beach towel / towel card will be charged 175EGP.
Red Flag System	To enjoy your day without interruptions by salesmen, please be advised to put the red flag by your umbrella. The red flags are available with the Recreation.
Diving Center	Service against extra charge. Please contact Diving Center located on the beach.
Minibar	Minibar is filled with 2 small bottles of water upon arrival and refilled as per consumption, free of charge. Any extra items are upon request, against extra charge. For order, please contact Reception #0
Safe Box	Digital Safe Box is available in the room, free of charge. Instruction to the Safe Box is provided. Kindly leave the Safe Box door open before you Check-out from the hotel. Management of Blend Elphistone Resort Marsa Alam accepts no responsibility for valuable items left outside the Safe Box or in an open Safe Box.
Laundry	Service available from 09:00 till 17:00, against extra charge. For service, please contact Reception #0
Room Cleaning	Times for room cleaning, bed linens, towels exchange and bathroom amenities replenishment: daily from 09:00 till 16:00. By using towels and bed linen more than once you help protect the environment. Please leave the towels on the floor / in the bathtub in order to be exchanged. Signs "Make Up" & "Do Not Disturb" are available in the room. If you prefer a specific time for daytime cleaning, please contact Reception #0
Limousine Service	Available upon request at the desk located in the lobby, against extra charge.
Doctor	Doctor available 24h upon request, against extra charge. For assistance or emergency please contact Reception #0
WiFi & Internet Service	Free WiFi in the Lobby and Lobby Bar area (the code Available in the Reception). For receiving a sim card, please contact the Vodafone representative (desk in the lobby), against extra charge.
Wake-Up Call	To arrange your wake-up call please contact Reception #0
Payment	You may choose to pay your bill either by cash or by credit card (Visa Card, Master Card) Please note: we do not accept coins.
Check-out Time	Please let Reception know one day before departure the time we can collect your luggage. On departure day please bring back the room key to the reception and settle your account for any extra pay. Please note: we do not accept coins. A lost or damaged room key / power saver card will be charged 150EGP. If you would like to stay in the room after 12:00 noon, please contact Reception one day in advance (late Check-out is subject to availability, against extra charge). For more information, please contact Reception #0
Roof Top Regulations	Please do not enter the rooftop areas of the buildings. Any damage or accident will be at your own risk. The hotel management will not accept any responsibility for claims of injury.
Safety Rules	Hotel premises are not to be crossed for your own safety. The hotel management will not accept any responsibility for claims of injury.
Local Legislation	The Health & Safety standards and regulations in Egypt may not be the same as in your country of residence.

In case of emergency please follow the fire exit map behind your room door.

Please, be advised that it is not recommended to bring food, drinks and water from outside the resort for Health & Safety reasons.

Please contact Reception for any further information.

WE WISH YOU A PLEASANT STAY!