



## CRYSTAL BOUTIQUE BEACH

Boğazkent - BELEK / ANTALYA

► SUMMER 2022 FACT SHEET



**KHG** a member of Kilit Hospitality Group



# CRYSTAL BOUTIQUE BEACH

All Check-in and Check-out procedures will be held at our Crystal Family Resort & Spa hotel, and our valued guests can benefit from all services and facilities of our Crystal Family Resort & Spa hotel, except accommodation.

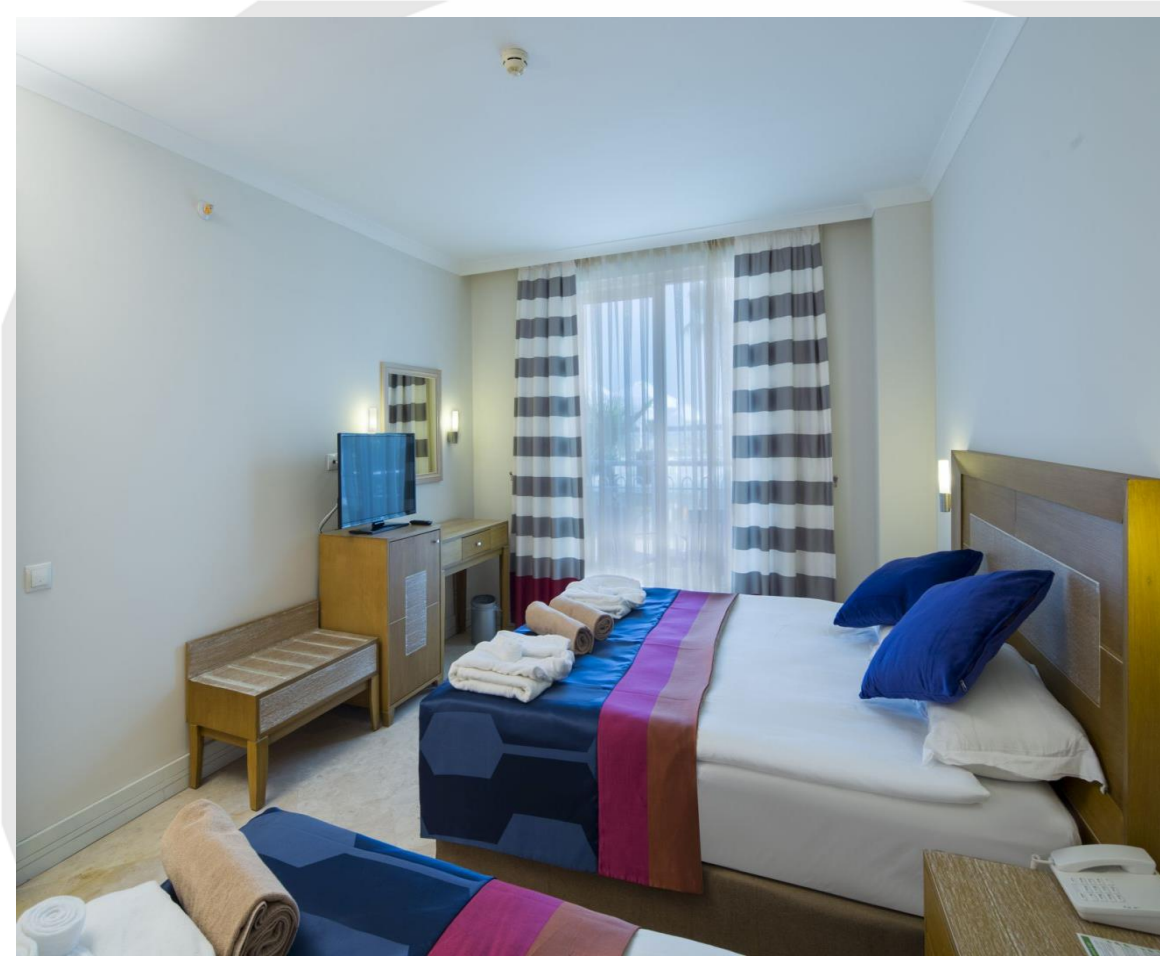
Free air-conditioned shuttle service will be provided between the Crystal Boutique Beach Resort and Crystal Family Resort & Spa hotels, which is only a 2-minute walk distance, between 07:00 and 23:00, and outside these hours our guests will be assisted upon request.

You can find information about Crystal Family Resort & Spa services on our website [www.crystalhotels.com.tr](http://www.crystalhotels.com.tr).

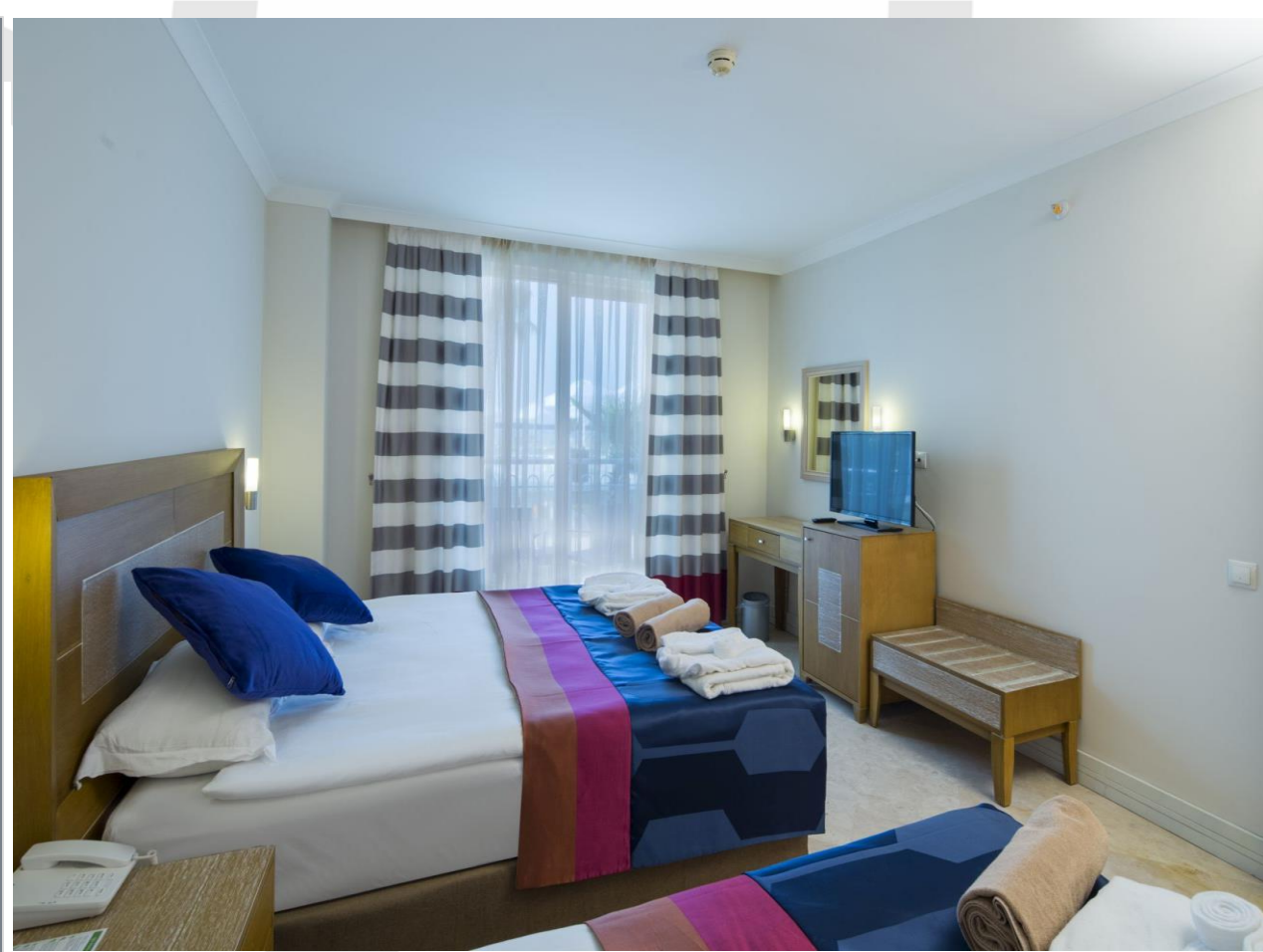


Opening Year	2018
Operating Season	Summer
Category	Boutique 16+ (Adult Only)
Board Basis	Ultimate All Inclusive
Total Area	8.525 m <sup>2</sup>
Address	Belek - Boğazkent Mevkii Serik - Antalya - Türkiye

Telephone	+ 90 242 731 10 50
Fax	+ 90 242 731 10 80
E-mail	info.family@crystalhotels.com.tr
Official Website	www.crystalhotels.com.tr
Facility Building Blocks Number	14 2-storey blocks
Beach Location and Length	Private beach, 150 m



❖ ROOM TYPES AND NUMBER OF ROOMS



Room Location	Standard Room	Superior Room
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Side Sea View		4
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Land View	72	
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**CRYSTAL BOUTIQUE BEACH**

Boğazkent - BELEK / ANTALYA



Number of Rooms

Room Location

m2

Features

72

Land View

21 m<sup>2</sup>

All our rooms have balconies, tea & coffee setup with kettle, 1 bathroom. Maximum occupancy - 3 persons.



Number of Rooms

Room Location

m2

Features

4

Side sea view

44 m<sup>2</sup>

2 Bedrooms with connecting door. Tea & coffee setup with kettle, 1 bathroom and all Standard Room features available. Maximum occupancy - 4 persons.

## ❖ Concept Table by Room Type

Room Type	Room Service	Split / Central Air-conditioner	Alacarte Usage	2 TV	Turn Down	Bathrobe	Slippers	Tea -Coffee Set	DVD Player
Standard Room	€	Split	-	-	N/A	-	✓	✓	€
Superior Family Room	€	Split	-	✓	N/A	-	✓	✓	€

€ = Paid Services

✓ = Free Services

N/A = Not Applicable Services

\* A la Carte dinner is used once per every 7 nights of stay.



## STANDARD SERVICES PROVIDED IN ALL ROOMS

Safe Box

Daily towel change

Daily sheets change

Daily room cleaning (every day between 09:00 - 16:00)

Daily minibar filling (one time per day)

## STANDARD EQUIPMENT IN ALL ROOMS

Electronic Door Lock System

Large Single or Double Bed

Fire Alarm

Balcony

Appropriate Air-conditioning System in Every Room

Balcony Hanger

National and International HD TV Channels

Free WiFi

Mini Bar

Hair Dryer

LCD TV

Make-up Table and Mirror

Music Broadcast (via TV channels)

Bathroom Amenities Set

Cartoon Channels

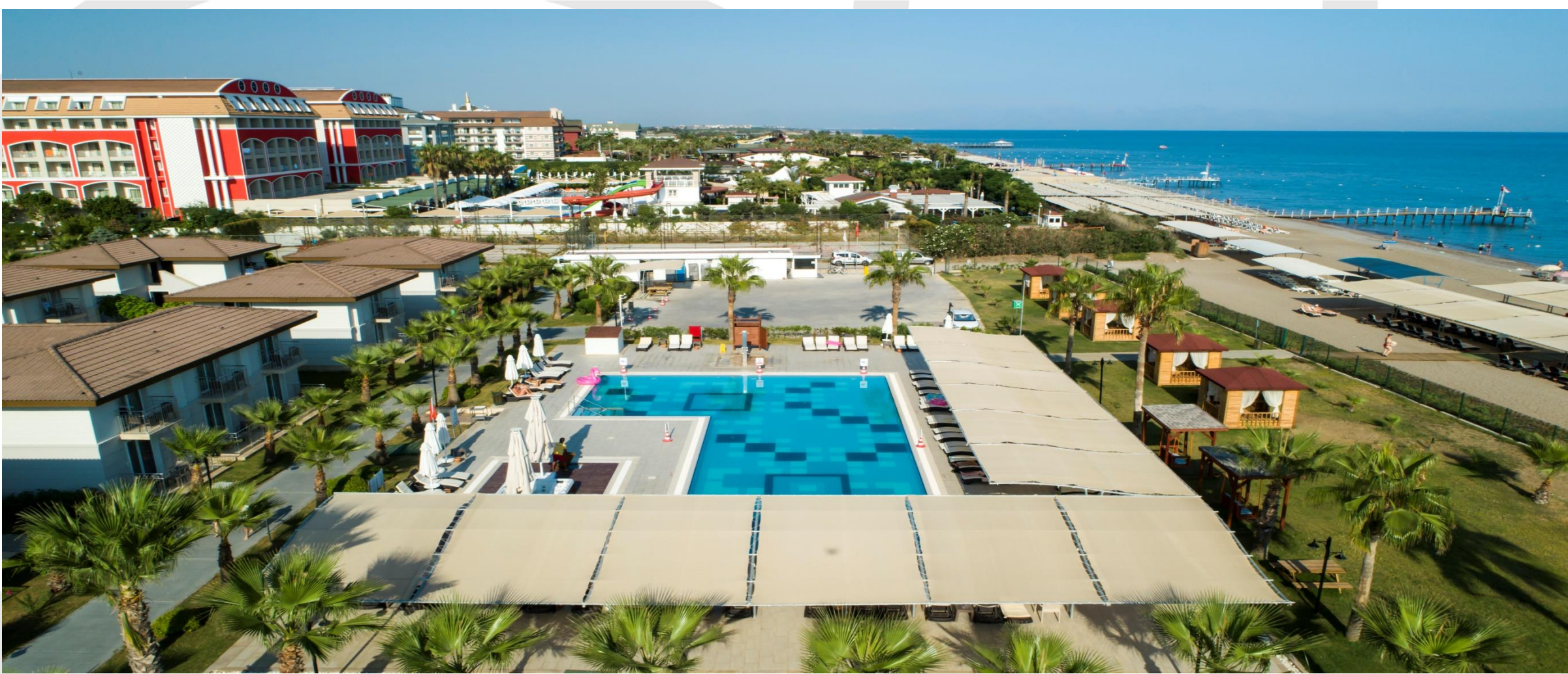
Slippers

WC, Shower, Bathroom

Bathroom Towels

Direct Telephone Line in Bathroom and Room

Electronic Safe Box



## Outlet

## Service Hours

## Concept

Breakfast Service

07:00 – 10:00

Snack Konsep

Snack Restaurant

11:00 – 17:00

Snack Konsep

Snack Bar

09:00 – 23:59

Local and Imported Alcoholic Beverages



❖ SPECIAL DAYS & ORGANIZATIONS



**FREE SERVICES** **PAID SERVICES**

Special service for honeymoon couples: fast check-in, sparkling wine, fruit basket, themed room decoration, A la Carte reservation on an evening of your choice (with special table decoration) and breakfast service to the room on your preferred date, room upgrade to a higher category depending on the availability of the hotel, special setups, flowers and special designed gifts in the room.  
\*\* In order validate the package, the date of marriage registration shall not be more than 10 months prior to arrival (basing on check-in date). It is mandatory to submit the marriage certificate upon the check-in.

Birthday Celebration Card, Wine, Fruit Plate, Decorated Table at the Restaurant. Birthday Cakes are offered on a paid basis.  
Wedding Anniversary Celebration: Wine, Fruit Plate, Decorated Table at the Restaurant. Wedding Anniversary Cakes are offered on a paid basis.

## L&H Ultimate All Inclusive

*Local & Healthy Ultimate All Inclusive*

- We select and present our food products standing by their authentic place of origin
- Local products are displayed with geographical tags ("Cream", "Cheese "etc.)
- We offer gluten-free bread and dough products made with healthy wheat
- Healthy and natural products are mainly used in children's and baby buffets
- Detox menu includes carefully selected vegetables and fruits that turn into a healthy drinks
- Fried products containing refined trans fat are not presented. We give our priority to healthy cooking methods throughout the facility.

**LOCAL**  **HEALTHY**  
*food & drinks*



# WE SERVE

*you enjoy*

Dear Guests, we've prepared a new open buffet system to completely eliminate contact with food serving and service equipment.

Our Kitchen Chefs will serve the delicious food prepared for you on open buffets without touching it by means of "**WE SERVE**" system within the social distance rules.

# WE SERVE

*you enjoy*

## FOOD & BEVERAGE SERVICES

Standard Free Services

Standard Free Services

Breakfast, lunch and dinner served within the open buffet concept at the restaurant of the Crystal Family hotel

International and local coffee

Table service in all outlets

Dietary food at the Main Restaurant of the Crystal Family hotel

Mini bar (refilled one time per day)

Vegetarian food at the Main Restaurant of the Crystal Family hotel

Lunch and dinner concepts include beverage serving

Local themed food at the Main Restaurant of the Crystal Family hotel

All-day Snack restaurants serving grill varieties, pizza, pide, hamburger and similar snack foods

Ice Cream Service

Various handmade foods served in Snack Restaurants

Boiled Corn

Baked fresh daily bakery products served at the Snack Restaurant

# FOOD & BEVERAGE SERVICES

## Standard Free Services

## Standard Paid Services

Welcome Service

Freshly squeezed vegetable & fruit juices and Energy drinks

A 'la Minute food preparation in some units

All bottled alcoholic products, all special local and import wines and champagnes, Premium alcoholic beverages (10 and 12 + years old aged VSOP, XO Cognacs)

Fresh cut fruit and charkuterie served at the buffet

All wine, champagne and special meals at A la Carte Restaurants orders are served for an extra charge. (Excluding Table Wine))

Beverage menu in all bars

24-hour Room Service

Baked fresh daily bakery products

Special meals and events organized in certain locations of the facility

Special day celebrations (Wedding Anniversary and Birthday cakes)





# PAVILLIONS

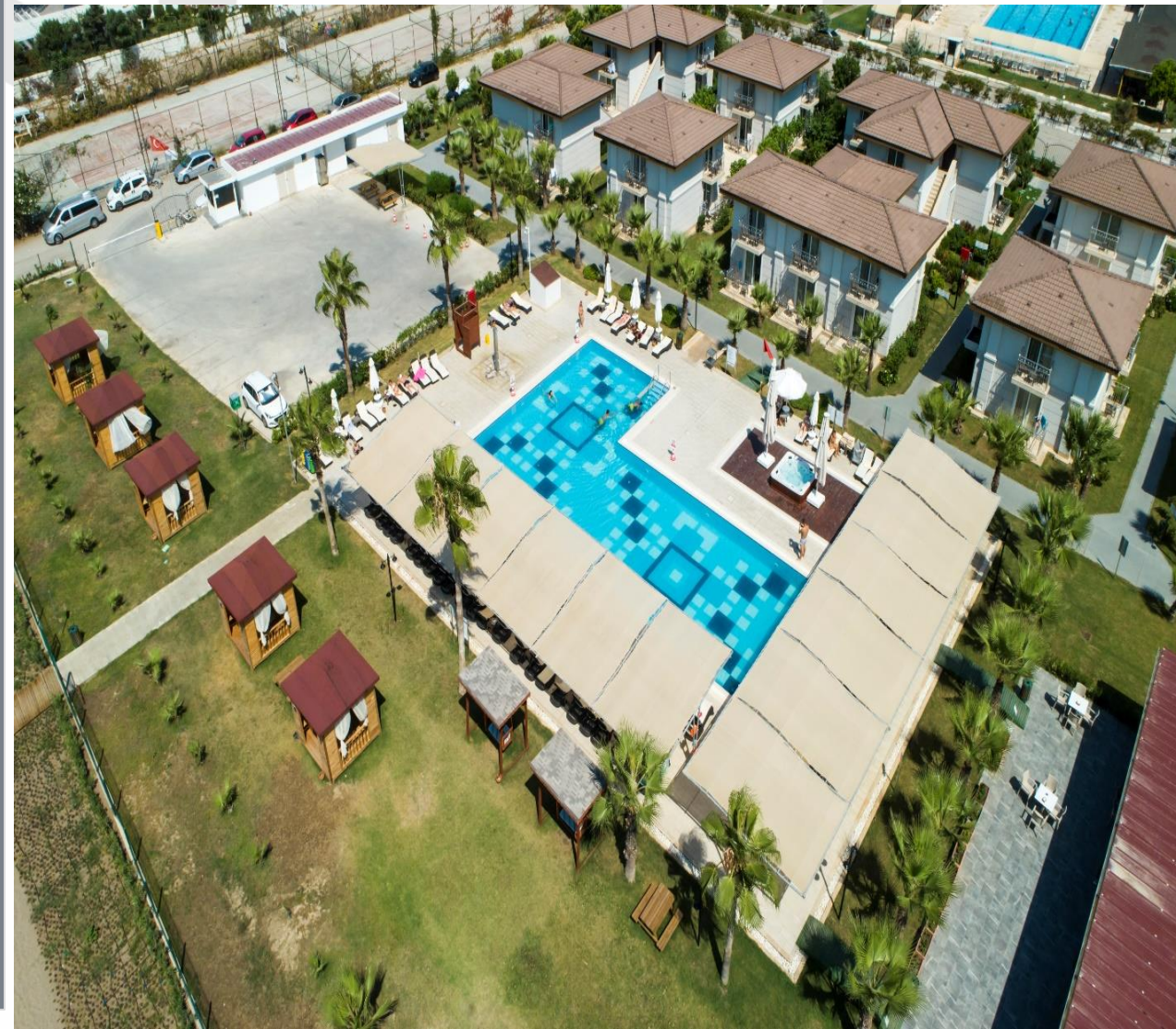
The joy is in its nature

*Naturally delightful*

Depending on availability, the pavilions can be rented for a daily fee.  
A complete minibar setup as well as a special service for food and drinks are available



## Beach Pavilions



### **5 pavilions**

We have a 150 meter long private beach. 5 pavilions are offered to our guests as a special service. Pavilions are available for daily rent at a certain fee, basing on availability.

## GENERAL SERVICES (Free Services)

Wake-up Service

Mini Bar

Message Service

Guest Relations desk

Parking Lot (OUTDOOR)

Daily table reservations in the Main Restaurant for disabled guests

Luggage Carriers

Special landscaping allowing disabled guests to access any area of the facility

## GENERAL SERVICES (Paid Services)

Telephone, fax, photocopy

Laundry (dry cleaning, washing, ironing and tailor service)

Shopping Center (Shops)

Transfer Services

Rent a Car, Bicycle Rental, Baby Stroller Rental

Doctor Service

Photography Service

## SHOPPING CENTER

## IMPORTANT INFORMATION

- Quality Management Systems: ISO 9001 Quality Management System
  - ISO 14001 Environmental Management System
  - ISO 50001 Energy Management System
  - ISO 10002 Customer Satisfaction Management System
  - ISO 45001 Occupational Health and Safety Management System
  - ISO 22000 Food Safety Management System
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- Officially certified first class products and brands are used in all Food and Service offerings.
  - Guests who are allergic to any food products are required to inform the Guest Relations of their situation upon entering the facility. Otherwise, the Hotel Management is not responsible for any problem that may occur.
  - In accordance with the laws of the Republic of Turkey as of 19.05.2008 smoking is prohibited in general indoor areas.
  - Pets are not allowed in our facility.
  - Hotel Check-In time 14:00 and Check-Out time is 12:00. Even if the room is left on time, the use of the facility services after 12:00 is subject to an extra charge.
  - Some restaurants and bars may have a dress code. (Dinner buffet and A la Carte Restaurants)
  - Air-conditioning working hours are automatically adjusted by the automation system according to the outside weather conditions in order to provide maximum comfort.
  - Alcoholic beverages, as well as tobacco products and alcohol, are not served or sold to the guests under the age of 18.
  - Alcohol is not served to the guests with health risks.
  - Preparatory works carried out during the opening and closing of the season may be delayed due to the weather conditions.
  - The opening date of the beach is determined by the hotel management according to the weather conditions.
  - The hotel management reserves the right to unilaterally make changes in all services and hours stated in the Factsheet due to pandemia, weather conditions and similar reasons beyond the control.
  - Days when restaurants and bars are closed set by the hotel management may vary depending on weather conditions and reservation requests.
  - In terms of hygiene and safety it is not suitable to take food, beverage and equipment out from food and beverage units to outdoor areas.
  - Bath amenities are provided in accordance with the number of persons on daily basis.
  - Information letter with general rules of the facility is given upon arrival to all guests against signature.
  - In case if sun bed is occupied but not being used for a long time, the hotel authorized personnel may take the belongings away from the sun bed to empty it.
  - Fishing and hunting within the swimming borders is prohibited.
  - Motor vessels cannot be used within the swimming borders.
  - All consumables, guest amenities, towels, mini bar contents, and cosmetic products provided in the rooms are served as an all-inclusive package for daily use within the facility. It is not appropriate to take these supplies out of the facility.
  - The hotel management reserves the right to make unilateral changes regarding the services and information in this guide.
  - Our current concept is always available on our [crystalhotels.com.tr](http://crystalhotels.com.tr) website. Tour Operators and Agencies acknowledge that currently published concepts are valid within the scope of the contracts and they will update this information simultaneously on their sales and marketing channels.
  - **Crystal Hotels does not accept responsibility for out-of-date content on the web sites of agencies and tour operators.**

# MEASURES AGAINST GLOBAL WARMING IMPLEMENTED IN OUR HOTELS

## Natural Gas Usage

Waste sorting

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Usage of recyclable materials

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Usage of Energy Saver in rooms

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Usage of electricity-saving lighting and sensors

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Usage of sensors and aerators to save water

## Solar Energy Usage



# UP-TO-DATE PHOTOS, VIDEO, LOGO, FACT SHEET

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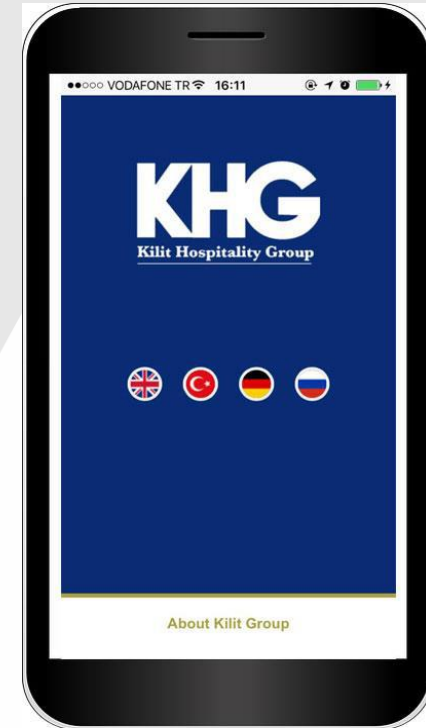
You can access all up-to-date information, fact sheets, images, logos and videos from the addresses below.

[www.crystalhotels.com.tr](http://www.crystalhotels.com.tr)



<http://acente.kilithg.com/>

You can download  
Kilit Hospitality Group  
Mobile Application



on your IOS and ANDROID mobile phones.







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