



Helya Beach Resort (4 Stars)

Ultra All Inclusive 24/24H / F&B Concept (UAI)

Hotel Opening 01/05/2023

Winter & Summer 22/23. from 01/05/2023 to 31/10/2023

I / Services Included in the "Ultra All Inclusive" 24/24H Package :

		Time		Date		Opening Days
		From	To	From	To	
Eat	Restaurants Open According to Hotel Occupancy					
Breakfast	Buffet Main Restaurant (Indoor A/C + Outdoor Pool Terrace)	6:00	10:00	All	Year	7/7
	Late Breakfast (Bistro or Lobby Bar / Indoor or Outdoor Terrace)	10:00	11:00	All	Year	7/7
	Early Breakfast (Buffet Continental/Main Rest). On Request for Early Departures	4:00	6:00	All	Year	7/7
	Soft Drinks : Hot (Café Filtre/Black, Milk, Chocolat, Tea, Coffee Machines) & Cold (Water Still/Spark, Concentrated Juices). Fresh Juices : Against Charge.					
Lunch	"The Kitchen" Buffet Main Restaurant (Indoor A/C + Pool Terrace) Mini Buffet (Child). Cold Soft Drinks (Water Still / Sparking & Sodas). Acoholic Drinks (Wine & Beer)	12:30	14:30	All	Year	7/7
	"The Sacré Bistro" (Fast Food & Snacking) : Buffet & Snacks (Indoor/Beach & Pool Pergola)	12:30	15:00	May	Oct	7/7
Snacking Late Breakfast, Lunch, Afternoon Snaks, Dinner, Night Snaks ...	"The Sacré Bistro" (Fast Food Snacking. Pool / Beach) : Salty & Sweet, Pizza, Hotdog, Hamburger, Sandwich, Panini, Beignets, Fricassé, Crêpes, Gauffres, Cake, Ice Cream, Smoothies ... 3 Menu Shifts. Menu according to Hotel Program. Hot & Cold Soft Drinks. Acoholic Drinks (Only Wine & Beer from 10:00 to 00:00).	24/24H	24/24H	May	Oct	7/7
Dinner	"The Kitchen" Buffet Main Restaurant (Indoor A/C + Pool Terrace) 3 Themed Buffets including a Saturday International Gala Dinner per Week: Oriental, Mediterranean, Italian, International Gala. Mini Buffet (Child). Cold Soft Drinks (Water Still/Sparking & Sodas). Acoholic Drinks (Only Wine & Beer).	18:30 or 19:00	21:00 or 21:30	All	Year	7/7
	"The Gourmet" A la Carte 1 - (Indoor Restaurant A/C + Terrace): Tunisian & Oriental Cuisine (Themed Menus served at table). Cold Soft Drinks (Water Still/Sparking & Sodas). Acoholic Drinks (Only Wine & Beer).	19:30	22:00	All	Year	4 to 6/7
	"The Sacré Bistro" A la Carte 2 - (Indoor A/C + Outdoor Terrace Pergola) Mediterranean Cuisine (Themed Menus served at table). Cold Soft Drinks (Water Still/Sparking & Sodas). Acoholic Drinks (Only Wine & Beer).	19:30	22:00	June	Oct	4 to 6/7
	The Bourbon (Lobby Bar): Salty, Sandwich, Pizzas... According to Hotel Winter Program.	23:00	00:00	Nov	April	7/7
Night Snacks	The Bourbon (Lobby Bar) or The Sacré Bistro (Snacks) : Apero Time : Salty, Amuses Bouches, Chips, Cheese, Olives... (According to Hotel Program).	17:00	19:00	All	Year	6/7
	Fiesta Snacks According to Hotel Program: Pasta Party, Beach Party ...	23:00	00:00	July	August	1-2/7
Miscellaneous Restaurants	Outdoor Restaurants & Terraces are open weather & season permitting.					
	A la Carte Restaurants 1 & 2 (Dinner): Booking in advance. Open According to Hotel Occupancy					
	Dinner Dress Code: Gentlemen are required to wear long Pants at all Restaurants. Possible reserved Spaces in Restaurants & Bars for "Adults Only" and "Families Only".					

Drink	Bars Open According to Hotel Occupancy					
Lobby Bar	"The Bourbon" (Indoor A/C + Terrace). Hot & Cold Drinks. Local Tunisian Alcohols : Beers, Liquors, Crèmes & Alcohols ... Local Tunisian Wines : Red, White & Rosé.	8:00	00:00	All	Year	7/7
Moorish Café	"The Arabica" (Indoor A/C+Terrace). Tunisian Tea, Coffee & Water (including in UAI). Against Charge : Chicha (Narguilé) : 20 TND (+- 07 €). Traditional Café : 06 TND (+- 02 €).	16:00	00:00	All	Year	6/7
Bistro Bar Pool & Beach	"The Sacré Bistro" (Indoor A/C + Terrace Pergola). Soft Drinks : Hot (Café Filtre/Black, Milk, Chocolat, Tea, Coffee Machines) & Cold (Water Still/Spark, Concentrated Juices). Local Tunisian Alcohols : Beers, Liquors, Crèmes & Alcohols ... Local Tunisian Wines : Red, White & Rosé. Open According to Hotel Occupancy.	24/24	24/24	May	Oct	7/7
Pool & Beach Bar	"The Blue" (Outdoor/Pergola & Beach Bar). Hot & Cold Drinks. Local Tunisian Alcohols : Beers, Liquors, Crèmes & Alcohols ... Local Tunisian Wines : Red, White & Rosé.	10:00	0:00	May	Oct	7/7
Animation Show (Winter)	"The Ball Room" (Indoor A/C-Conference R.) or Indoor Bars. Evening Animation Show+ Disco.	21:00	23:00	Oct	May	7/7
Animation Show (Summer)	"Animation Terrace" . Outdoor Evening Animation Show. Close to Bistro Bar & Pool Bar.	21:00	23:00	June	Sept	7/7
Disco Beach Party	Open Air Garden Disco Party . Adult Only (+18 Y). Animation Program	23:00	01:00	July	Aug	1/7
Miscellaneous / Bars	Outdoor Bars Open Weather & Season permitting. Fresh Mineral Water Served in Bottles at Bars (Still & Sparkling).					
Beach Lounge Rest.	"The kano Beach Lounge" - Bar & Restaurant (Extra - Against charge) : A La Carte Restaurant, Tappas, Drinks ...	10:00	18:00	June	Sept	6 - 7/7

	Beverages					
Hot & Cold Soft Drinks	Hot drinks : Coffees, Tea, Milk Chocolate ... Soft Cold Drinks : Fruit juices (Concentrated), Sodas, hotel made Iced Tea or Iced Coffee ... According to Fruit Seasons (Against Charge) : Fresh Fruit Juices (Orange & Lemon) in Main Buffet Breakfast.					
Local Tunisian Alcohols	Local Tunisian Alcohols : Beers, Liquors, Crèmes & Alcohols ... Local Tunisian Wines : Red, White & Rosé.					
Cocktails	Cocktails : Alcoholic & Non-Alcoholic Cocktails (with Concentrated Fruit Juices).					
Mineral Waters in Rooms	Rooms/in Mini Fridge: Soft Drinks(1 still water 1,5L + 1 sparkling water 1L) per Room, filled the day of Arrival. Fresh Mineral Water Served in "Bottles (0,5 L or 1,5 L)" or in "Glasses" at Hotel Bars & Restaurants (Still & Sparkling) .					
Miscellaneous Beverages	Arrival / Check in : Water & Small Refreshing Towel (According to Hotel Occupancy). No Welcome Cocktail & Jus ...					
	Drinks are served at table, or, self service : in Bars and Restaurants . Most Drinks are served in glasses.					
	Soft Drinks : Hot & Cold, are served for UAI Guests at Bars 24/24H.					
	Local Alcoholic Drinks & Beverages including Beer & Wine : are served for UAI Guests at Bars from 10:00 until 00:00.					
	Tunisian laws : Alcoholic Drinks cannot be served to Teenagers less than 18 years old.					
	Against Charge (Payant) : Fresh Fruit Juices. Beverages in Packs, Spools & Bottles (as Soda, Juices, Beer, Wines...).					
	Against Charge : Imported Liquors & Alcohols, Italian Espresso Coffee. Great Tunisian Wines. Tobacco : Chicha.					
	Against Charge (Payant) / Local & International Alcoholic Drinks : from 00:00 (Midnight) to 10:00 (Morning) at all Bars.					
	Against Charge: All Drinks & Food... from 10:00 (Opening) to 18:00 at "Kano Beach Lounge" (Beach Lounge Bar & Rest).					

Connect	Internet Wi-Fi Free at the Common Areas (Lobby, Restaurants, Bars, Terrasses, Beach ...), Indoor & Outdoor ... Flat TV Screen in Rooms with + 50 Satellite TV Channels.	

Move&Dance	Sports & Free Activities	Available According to Hotel Occupancy	9:00	18:00	All	Year	7/7
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Tennis	03 Tennis Hard (Quick) Courts : Free. Against Charge : Rent Tennis Racket + 4 Tennis Balls, Tennis Courts Floodlighting.						
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Pools	1. Main Outdoor Pool (Adults). 2. Child Outdoor Paddling Pool (separated). 3. Slides & Toboggans Outdoor Pool (Child 04-12 Years / Max: 120 cm). 4. Indoor Pool : Heated in Winter (from October to April). Pools 1,2, 4 : operational all Year. Pool 3 : operational only in Summer from May to October.						
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Professional Multilanguages Animation Team Provides international Standard Performance. ----- According to Hotel Animation Programmes. Outdoor Sports & Activities are possible weather & season permitting.	Chillout Music Compilation Hotel Menu : Lounge, Jazz, Classic, Soul, Latino ... Collective Sports & Games : Waterpolo, Bowels / Cross Bocce (Floodlighting / Free), Darts, Beach-Volley, Mini Golf, Mini Football, Mini Basket Ball, Tennis, Table Tennis, Badminton, Pool Games, Billiard (fees) ... Board Games : Backgammon, Chess, Monopoly, Scrabbles, Cards, Uno ... and several Day time Activities & Programs ... Individuals Sports & Wellness : Fitnees Gym, Aerobics, Step Aerobics, Aerobic Latin Fit, Body Ball, Yoga, Body Styling, Fitness, Aqua Gym / fit, Nordic Walking, Early Jogging ... Artistic & Fun Activities : Swing & Dance, Percussion, Scrabble, Theatre, Arabic Lessons, Tournaments, Garden Chess, various board games ... Show Time / Evening Animation Shows : International daily Shows & Spectacles such as Cabarets, Revues, Musicals, Dance Ballets, Circus Games, Music Concerts (Live or Video), Live Music, Tunisian Folklore... on our Show Stage (Scène), Outdoor or Indoor (A/C)... Spectacle Stage / Theatre (Animation Show): Pool Terrace in Summer & Disco/Bar in Winter. Party Time : Pool Party , Mousse Party, Late Night Show, Sensation Evenings (once per week, guests dressed in white or dressed in Tunisian / Oriental), Pasta Party ...							
	"Mini Club"			9:30	17:30	All	Year	6 to 7/7
	Mini (04-07 Years), Junior (08 - 12 Years) . Child are supervised by Animation Mini Club Staff Team, and divided in Groups according to their ages. Playroom Indoor (A/C), Satellite TV, Wi-Fi, DVD Movies Home Theatre, XboxOne® or PlayStation4® Games. Outdoor Playground with shade. Games & activities adapted for every age supervised by qualified Animation Kids Team. Opening Hours 09:30 - 12:30 & 14:30 - 17:30. 7/7. Adapted Buffet Corner in Main Restaurant (Space & Furniture). A big Show made by kids every 2 weeks. Kids Mini Golf, Kids Bowels / Bocce. Baby Sitting (04-12 Years) /Against Charge= 10 Euro (± 35 TND) / Hour : In the Mini Club from 18:00 to 00:00 by Hotel Staff (Booking in advance). "Baby Pack" Week (00-03 years) Against charge. Baby will find in the parents room on the day of arrival: Baby Cot/ Bed • Changing Table/ Bathtub • Mini Fridge•Bottle Warmer•Mineral Water•Baby Phone•Baby Games• Baby Diapers (40 D.)•Baby Wipes (72 W.)•Baby Soap• Price : 50 Euro / Baby / Week.							
	"Teens Club"			9:30	17:30	May	Oct	6 to 7/7
	Teenagers Club (13-16 Years) : Availble in School Holidays. Adapted Space & Furniture, XboxOne® or PlayStation4® Games, Special Animators & Special Animation Program, several Activities, Sports, Fun and much more ... Adapted Space & Furniture in Main Rest. (High Tables & Chairs). Always Connected with the Wi-Fi in the entire Hotel (Indoor & Outdoor). Sports Tournament.							

Beach & Pool Services	Free : Sunbed & Mattress, Umbrella (Parasol). Deposit : Beach & Pool Towels.	8:00	18:00	All	Year	7/7
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II / Not Included in "Ultra All Inclusive" Package : Againt Charge / in Extra	Time		Date		Opening Days
	From	To	From	To	

"The Gourmet"	"A La Carte Restaurant 1" / Dinner : Special EXtra Carte Menu : Selection of Extra Specialties / Dishes of Fish, Seafood, Meat ... & Tunisian Noble Wines.		19:30	22:00	All	Year	4 to 6/7
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"The Arabica"	Oriental Moorish Café. Against Charge : Chicha (Narguilé) : 20 TND (+- 07 €). Traditional Café (Arab Coffee) : 06 TND (+- 02 €).		16:00	00:00	All	Year	7/7
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Kano Beach Lounge	Beach Lounge Bar Disco & Rest. Against charge (Payant) : Local & Internationals Drinks / Food ... Adult Only (+18 Y). Open "Season / Number of Guests" permitting.		10:00	18:00	June	Sept	6 to 7/7
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Sports in Hotel	Floodlighting Tennis Courts : Evening playing : 30 TND (10 €) / Hour / Court. Lumières Pour les Cours de Tennis. Sport Individuals Lessons : Animation Staff : Tennis, Swimming Courses ...						
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Drive & Dive	Nearness Sports / Nearby / External Provider						
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Bike, Car ...	Bike Rental, Mountain Bike, Car Rental ... External Provider.						
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Water Sports	Non Motorized Beach Sports : Windsurf, Kite Surf, Canoe kayak, Pedal boat, Padle Boat ... Individual Courses. Motorized Beach Sports : Water Skiing, Jet Ski, Banana Boat, Fly-fish, Parasailing ...						
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Kite Surf	Kite Surf						
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Horse Riding	Horse Riding & Caravane Camels ...						
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Quad & Buggy Car	Quad & Buggy Car Tours & Excursions ...						
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Scuba Diving	Scuba Diving School (Padi & CMAS).						
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Activities available Nearby Hotel. Possible Individual Lessons. Transfers (In/Out) assured from Hotel by the External Providers. Water & Beach Sports are possible weather & season permitting, in Summer Season from May to October.

Have Fun	Wellness & Spa						
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Spa & Balneotherapy	"The SPA" Spa & Balneoterapy Centre : Massage, Sauna, Hamman, Hydrotherapy Baths, Fitness / Gym, Beauty Treatments, Cures Pacakges, Hairdresser (Salon de Coiffure), Inddor Pool ... Total Cabines +- 20						
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Doctor (On Request 24/24H). Infirmary (Nurse). Hotel Laundry. Billiards & Video Games Room.

"The Gallery" : Boutiques / Shops / Bazars, Photographer...