

- **Reception** 0
- **Room Service** 2407
- **Housekeeping** 6
- **Laundry** 5

Bars & Restaurants Rules

- All beverages are served from 09:00 am until midnight except wine is served during Lunch & Dinner at Dar El Andalus Restaurant only.
- **Azur Bar** working hours from 09:00 AM till Midnight.
- **Pool & Beach Bars** working hours 09:00 AM 18:00 PM
- **Ultra All Inclusive Bar** 24 Hours (Extra Charge).
- **Disco** working hours 23:00 PM 02:00 AM. Drinks are Extra charge.
- No alcoholic beverages will be served to guest under 18 years old.
- All beverages are served by glass from the bars counters.
- It is not allowed to take the food outside the restaurants.
- No swimming attires are allowed in the main restaurant or Azur Bar.
- No beer will be served at the beach bar.
- The Shisha corner and its services are not included in the formula.

Check Out Instructions

You are requested to check out and deliver the key of the room at the reception before noon time. In case of late departure, we will keep your luggage at the luggage room. If you wish to extend your check out time, please contact the reception for availability and prices.

We thank you & wish you a very pleasant stay.

Mercure Hurghada Management

MERCURE Hurghada

All Inclusive Formula



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www.mercure.com

Please
contact us by
scanning the
code



Be ALL
member by
scanning the
code



Dear Guest,

Welcome to hotel Mercure Hurghada, the entire team & management wish you an enjoyable stay & unforgettable vacation.

Upon arrival, you will receive your Bracelet which allows you to benefit from the privileges of our all-inclusive system.

Kindly find hereunder all necessary information about all inclusive

A la Carte "ORIENTAL" Restaurant. (Opened from 19:00 – 23:00)
Free once per week (minimum stay 7 nights). Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk.

A La Carte "ITALIAN" Restaurant. (Opened from 19:00 – 23:00)
Free once per week (minimum stay 7 nights). Opening days and prior reservation are kindly requested in Azur Bar Reservation Desk.

A La Carte Fish Menu. (Extra Charge).

Menus and prior reservation are kindly requested in Azur Bar Reservation Desk.

Free Leisure Activities (prior reservation is requested):

Tennis (day time), Squash (day time), Mini Golf and Ping Pong
([With the precaution Measures](#))

Paid Leisure Activities:

Billiard, diving center, water sports, wind surf and horseback riding centers.

Free Wi-Fi at the reception lobby.

Meals

Full Buffet Breakfast

At Dar El Andalus Restaurant daily from 07:00 am until 09.30 am

Late Breakfast

At Azur bar daily from 10.00 am until 11.00 am
Croissant – Danish - Cake

Full Buffet Lunch

At Dar El Andalus Restaurant daily from 13:00 pm until 15:00 pm

Snacks

Snacks on the pool and Beach daily from 12:00 pm until 17:00 pm

Tea Time

At Azur bar daily from 17:30 pm until 18:30 pm
English Cake

Full Buffet Dinner

At Dar El Andalus Restaurant daily from 19:00 pm until 21:30 pm

Beverages

Soft Drinks (by glass)

Coca Cola, Diet Cola, Sprite, Fanta, juice (fresh juice with extra charge),
Karkade, Soda, Tonic, Natural Water

Hot Drinks

Tea, Coffee Latte, Black Coffee, Short Coffee (Automatic Machine)

Local Alcoholic Drinks (by glass)

Draught Beer, Whiskey, Gin, Vodka, Rum, Ouzo, Brandy & Cocktails

Local Wine (by glass)

Rosé, Red and White
served only during lunch and dinner in the Dar El Andalus Restaurant.

Mini Bar

One small bottle of water per person daily in the room.