

MIRAGE BAY RESORT & AQUAPARK INFO SHEET

GENERAL INFORMATION

HOTEL NAME & CATEGORY	MIRAGE BAY RESORT AND AQUAPARK 4* +
OPEN	1994
LATEST RENOVATION	Main Restaurant 2021
TYPE OF PENSION	ALL INCLUSIVE
RENOVATION	2019
ADDRESS	Sahl Hasheesh road, Hurghada, Red Sea, Egypt
TELEPHONE/FAX	002 0653460001 / 002 065 3460007
E-MAIL	info@mirage-bay.com
WEBSITE	http://mirage-bay.com
DESTINATION FROM AIRPORT	15km
1 ST OR 2 ND LINE FROM THE SEA	1ST LINE

HOTEL SERVICES & FACILITIES

ROOM SERVICE	N/A
CONCIERGE	YES, 24 HOURS SERVICE
LAUNDRY	YES (EXTRA CHARGE)
WI-FI CONNECTION	FREE IN Lobby & Terrace
LIMOUSINE SERVICE	YES (EXTRA CHARGE)
BEAUTY SALON	YES (EXTRA CHARGE)
CLINIC	YES (EXTRA CHARGE)
BABY SITTING SERVICE	N/A
PHARMACY, SUPERMARKET	YES (EXTRA CHARGE)
LANGUAGES	ENGLISH, GERMAN, RUSSIAN, ARABIC
PARKING	FREE
ACCEPTED CREDIT CARDS	VISA, MASTERCARD
ACCEPTED CURRENCIES	DOLLAR, EURO, EGYPTIAN POUND
BANK	Closely nearby

Total available Rooms for Rent 470

TYPE OF THE BUILDING	HOW MANY BUILDINGS	HOW MANY FLOORS	ELEVATOR
MAIN BUILDING	no	3	NO
ANNEX BUILDING	4	3	NO

TYPE OF THE ROOMS	NUMBER OF THE ROOMS	%	SIZE IN M2
STANDARD ROOMS GV	403	61%	35
STANDARD ROOMS PV	18	3%	36
STANDARD ROOMS Aquapark View	21	3%	37
family room	28	4%	65
AVAILABLE VIEW: POOL - 7%, GARDEN - 93%			

STANDARD ROOMS SPECIFICATIONS (DZT, DZG) & D1G

MAXIMUM CAPACITY	2 ADULTS +2 CHILD OR 3 ADULTS
BALCONY OR TERRACE	BOTH AVAILABLE
LIVING ROOM	NO
BED ROOM	YES - 1
BATHROOM	YES - 1
AIR CONDITION	COLD
WI-FI CONNECTION	NOT AVAILABLE
MINI BAR	Water bottles only

SAFE BOX	in Reception
SATELLITE TV	YES
TELEPHONE	yes
FLOOR SURFACE	CERAMIC TILES
BABY COT	FREE, UPON REQUEST
CLEANING	DAILY
CHANGE LINEN	DAILY
HAIR DRYER	YES
ACCOMMODATION WITH PETS	NOT ALLOWED

Family ROOMS SPECIFICATIONS	
MAXIMUM CAPACITY	2+2 OR 2+3
TERRACE	YES
LIVING ROOM	no
BED ROOM	YES - 1
BATHROOM	YES - 1
KITCHENETTE	n/a
WI-FI CONNECTION	NOT AVAILABLE
MINI BAR	water only
SAFE BOX	in reception
SATELLITE TV	YES
TELEPHONE	yes
FLOOR SURFACE	CERAMIC TILES
BABY COT	FREE, UPON REQUEST
CLEANING	DAILY
CHANGE LINEN	DAILY
HAIR DRYER	YES
ACCOMMODATION WITH PETS	NOT ALLOWED

F&B SERVICES

RESTAURANTS				
NAME	LOCATION	WORKING HOURS	SPECIFICATION	CONDITIONS
KARNAK - Main Restaurant	Near main swim.pool and Salsa Bar	Breakfast - 07:00-10:00 Lunch - 13.00 -15:00 Dinner - 19.00 -21:30 Late Dinner - 22:30-00:00	International	ALL Inclusive Open buffet
International Restaurant	Near food court	Dinner - 18:30-20:30	Italian	A la Carte, reservation required
EL PRINCE OMAR	Next to Karnak Restaurant	Dinner - 18:30-20:30	Oriental	ALL Inclusive. Salads and Desserts Buffet + main dish (varied daily)
FOOD COURT	Beach area	snacks (6 stations with different items) 12:00-16:00	International	ALL Inclusive
Ice Cream from 15:00-17:00 in front of Beach Bar				
Restaurants working schedule (open or close) is subject of the hotel occupancy				
Working hours of the restaurants can be changed according to the season				
BARS				
NAME	LOCATION	WORKING HOURS	SPECIFICATION	DRINKS
LOBBY BAR	Outdoor, Lobby area	24 hours	Self service + order ALL	Coffee, tea, soft drinks, local Alcohol drinks from 10:00 am

	Lobby area		Inclusive	drinks from 10:00 am till 23:00
SALSA BAR	Next to Karnak Restaurant, near main swim.pool	From 15:00 till 23:00	Self service + order ALL Inclusive	Cocktails & cold drinks
AQUA BAR	Aqua Park area	From 10:00 till 12:00 & 15:00 till 17:00	Self service + order ALL Inclusive	Soft and alcoholic drinks, tea & coffee, juice dispenser
Beach Bar	Beach area	From 10:00 till 17:00	Self Service ALL Inclusive	
Working hours of the bars can be changed according to the season				

FOOD & BEVERAGE CONCEPT	
VALIDITY OF THE CONCEPT	10:00 am ti;; 00:00
LOCAL DRINKS	INCLUDED: TEA, COFFEE, SOFT DRINKS, JUICES, ALCOHOLIC DRINKS & COCKTAILS
IMPORTED DRINKS	NOT INCLUDED
MINI BAR	INCLUDED, REFILLED DAILY (water)
THE LOCAL ALCOHOLIC DRINKS ARE SERVED FROM 10:00 TILL MIDNIGHT	

BEACH, SWIM.POOLS, AQUA PARK

NAME	LOCATION	CONDITIONS	SLIDES
Beach	In front of the main swim.pool	sandy	no
Main Swimming pool	Near Salsa Bar and Karnak Restaurant	not heated	no
Aqua Park pool	In Aqua Park area	heated in winter	yes
Kids Aqua Park pool	In Aqua Park area	heated in winter	yes
Tango Swimming Pool	Within Some Standard Rooms Premise	not heated	Yes
Andalus pool	in Andalus area, near Reception	not heated	no
BEACH & POOLS FACILITIES			
UMBRELLAS		FREE	
MATRESSES		FREE	
TOWELS		FREE	
SUN DECK		FREE	
MARINA		YES (BEACH)	
WINDBREAKS		YES, FREE (BEACH)	
CORALS		YES (BEACH)	

RECREATION FACILITIES & ACTIVITIES

LEISURE, ENTERTAINMENT, KIDS ACTIVITIES AND FACILITIES	
AQUA PARK	FREE
WATER & BEACH CENTER	YES (EXTRA CHARGE)
DIVING CENTER	YES (EXTRA CHARGE)
ANIMATION	FREE, DAILY ACTIVITIES, EVENING PROGRAMS
BEACH VOLLEYBALL	FREE
AEROBICS	FREE
GYM	FREE
SPA	YES (EXTRA CHARGE)
TENNIS COURTS	FREE
EVENING ENTERTAINMENT	DAILY, FREE: LIVE MUSIC, ORIENTAL SHOWS, ANIMATION SHOWS
KIDS BUFFET	FREE, AT THE MAIN RESTAURANT
KIDS DISCO	DAILY, FREE

BABY CHAIRS	FREE
KIDS CLUB	FREE, from 10:30 till 12:00 and from 15:00 till 17:00

MEETING ROOMS	
MEETING ROOM (Our Theater)	A- FITS UP TO 400 PEARSONS THEATHER STYLE
AMPHITHEATER	A- FITS UP TO 400 PEARSONS

