

ROYAL WINGS HOTEL

2024 SUMMER CONCEPT

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| GENERAL INFORMATION | |  |  |
| Company | Royal Group Hotels | Season | : 12 Months |
| Category | : 5 \* | Location | : 72.000 m² |
| Pension status | : Ultra All Inclusive | Floor | : 10 floors |
| Opening year | : April 2005 (Full renovation 2019 ) | Capacity | : 457 rooms |
| Credit cards | : Visa, Mastercard | Pets | : Pets are not allowed |

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| CONTACT INFORMATION | |  |  |
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| Website | www.royalgrouphotels.com.tr | Social media (Instagram) | royalgrouphotels\_/royalwings\_hotel |

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| DISTANCES |  |  |  |
| Distance to Airport | : 15 km | Transfer possibilities | : Bus, taxi |
| Distance to Antalya | : 17 km | It’s coastal location and qualities | : Private sandy-gravel beach and a pier |

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| GENERAL ROOM QUALITIES | | |  | |  | |  |  |  |
| Total : 457 Rooms - MAIN BUILDING | | |  | |  | |  |  |  |
| ROOM TYPES AND QALITIES | SUPERIOR STANDARD ROOM | DISABLED ROOM | FAMILY  DUPLEX ROOM | JUNIOR SUITE | | KING SUITE | STANDARD LAGOON VILLA | FAMILY LAGOON VILLA | HONEYMOON LAGOON SUITE |
| Balcony |  |  |  |  | |  |  |  |  |
| Terrace |  |  |  |  | |  |  |  |  |
| Wooden parquet floor-small carpet |  |  |  |  | |  |  |  |  |
| Electronic room key entrance |  |  |  |  | |  |  |  |  |
| Kettle (tea/coffee setup ) |  |  |  |  | |  |  |  |  |
| Coffee machine  (Capsule Coffee) |  |  |  |  | |  |  |  |  |
| Sofa or armchair |  |  |  |  | |  |  |  |  |
| Worktable (desk) |  |  |  |  | |  |  |  |  |
| Mini bar |  |  |  |  | |  |  |  |  |
| Maxi bar |  |  |  |  | |  |  |  |  |
| Satellite TV |  |  |  |  | |  |  |  |  |
| Direct dial phone |  |  |  |  | |  |  |  |  |
| Bathroom amenities |  |  |  |  | |  |  |  |  |
| Hairdryer |  |  |  |  | |  |  |  |  |
| WC |  |  |  |  | |  |  |  |  |
| Bathroom |  |  |  |   (Shower with steam function) | |  |  |  |  |
| Phone in bathroom |  |  |  |  | |  |  |  |  |
| Central air conditioner |  |  |  |  | |  |  |  |  |
| Electronic safe |  |  |  |  | |  |  |  |  |
| Private Pool |  |  |  |  | |  |  |  |  |
| Umbrella / Sunbed |  |  |  |  | |  |  |  |  |
| Garden seating group |  |  |  |  | |  |  |  |  |

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| ROOM & SUITE QUALITIES | | | | |
| ROOM TYPE | TOTAL | MAXIMUM CAPACITY | ROOM SIZE  m² | QUALITIES |
| Superior Standard Room | 371 | 3 Adults + 1 child | 36 | 1 bedroom (1 double room with 1 single bed), bathroom with shower, balcony consists of WC. Sea, seaside and land view. Minimum capacity 1 adult, maximum capacity 3 adults+1 child. |
| Disabled room | 4 | 2 Adults | 27 | 1 bedroom (1 French bed), bathroom and WC with private equipment. Minimum capacity 1 adult, maximum capacity 2 adults. Land view. |
| Junior  Suite | 26 | 4 Adults | 70 | One bedroom and one living room. There are WC and shower in each room (one shower with steam function) and there is a Jacuzzi in bedroom. Each suite has minimum capacity of 2 and maximum capacity 4 people. All these junior suits are benefitted from beautiful and Eye-catching sea view. |
| Duplex Family Room | 39 | 4 Adults | 48 | Two floors. There is an on-suite bedroom upstairs with a French bed, a shower and WC and the other bedroom (downstairs) equipped with a twin bed, a bathroom with shower and WC. Ergonomic and special decoration of these duplex family rooms offers home rest for children. Each duplex family room has minimum capacity of 2+2 and maximum capacity of 4 people. These rooms are available with sea and land view. |
| King Suites | 2 | 4 Adults | 80 | 2 bedrooms and one living room. The bigger bedroom equipped with a French bed, a bathroom with shower, a wc and a Jacuzzi. The other bedroom is equipped with  a twin bed, a bathroom with shower and wc. Each king suite has minimum capacity  of 2+2 and maximum capacity of 4 people. |
| LAGOON VILLA SUITES QUALITIES | | | | |
| Honeymoon Lagoon Villa | 5 | 2 Adults | 50 | Our rooms, specially prepared for honeymoon couples, include a bedroom consisting of 1 king-size double bed and a seating group. Privileged services are offered in our rooms with garden and pool views, WC, shower, private shower and access to the pool from the terrace. Maximum capacity 2 adults |
| Family Lagoon Villa | 4 | 4 Adults | 84 | It consists of 2 bedrooms and 1 living room. The master bedroom has a king size double bed, shower and WC, the children's bedroom has 2 single beds, shower and WC, and there is a comfortable seating area in the living room. It has garden and pool views. It offers personal use on its comfortable terrace with terrace seating, sun loungers, umbrellas and a private pool. Minimum capacity 2+2 and maximum capacity 4 adult |
| Standard Lagoon Villa | 6 | 3 Adults + 1 Child | 54 | Privileged services are offered in our rooms, which include a bedroom with garden and pool views, a private shower and access to the pool from the terrace.  There is 1 double king size bed, 1 single bed and a large extendable seating group, shower and WC. Minimum capacity is 2 and maximum capacity is 3+1 people |

\*\* Central air conditioner (Depend on weather conditions, by the hour)

\*\* Daily room cleaning and towel change, linen change at least 3 times per week

\*\* Baby cots are available upon request.

\*\* All rooms are non-smoking.

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| SPECIAL LAGOON VILLA CONCEPT |  |  |  |  |  | |
| SERVICE | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE | |
| Special welcome |  |  | Ironing board and iron |  |  | |
| Use of pavilion on the beach (without service) |  |  | Fruit and champagne on the day of arrival |  |  | |
| Early check-in (09.00), late check-out (15.00) (subject to availability) |  |  | Baby carriage (on request) |  |  | |
| 1 free a'la carte restaurant use |  |  | Baby bed (on request) |  |  | |
| Bathrobes & VIP bathroom arrangements |  |  | Room service |  |  | |
| HONEYMOON CONCEPT |  |  |  |  |  |
| SERVICE | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE |
| Fruit basket, a bottle of champagne and dessert plate to the room |  |  | Bathrobe |  |  |
| On the first morning after arrival day we serve breakfast to the room |  |  | Room service |  |  |
| BIRTHDAY AND WEDDING ANNIVERSARY CONCEPT | |  |  |  |  |
| SERVICE | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE |
| Bottle of wine and fruit basket to the room |  |  | Room service |  |  |
| OTHER SERVICES |  |  |  |  |  | |
| SERVICE | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE | |
| Babysitting (with reservation in advance) |  |  | Pavilion |  |  | |
| Hairdresser |  |  | Photo Services |  |  | |
| Shopping Area |  |  | Bowling, Billiards and game room |  |  | |
| Dry Cleaning and Laundry |  |  | Telephone |  |  | |
| Print-out, fax, photocopy |  |  | Cakes and Flowers |  |  | |
| Bathrobe |  |  | Pillow Menu |  |  | |

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| FOOD & BEVERAGE | | | | | | |
| RESTAURANT | ACTIVITIES | FORM | EXPLANATION | SUMMER SEASON | | |
| APRIL 1st – OCTOBER 31th | | |
| OPENING | CLOSING | ULTRA ALL INC. |
| Royal Main Restaurant | Breakfast | Open Buffet | Priority service to children, diet buffet,  Coffee, tea service, brewing tea varieties. | 07:00 | 10:00 |  |
| Lunch | Open Buffet | Diet buffet, all drinks served on the table, priority service to children. | 13:00 | 14:30 |  |
| Dinner | Open Buffet | Different themes every evening , diet buffet, all drinks on the table, priority service to children | 18:30 | 21:00 |  |
|  | Late Breakfast | Open Buffet | Simplified breakfast buffet | 10:00 | 11:00 |  |
| Shore Snack Restaurant | Lunch | Food | Do not hesitate to stop by at the “Shore” with a view of the fabulous Mediterranean Sea. | 12:30 | 15:00 |  |
|  |  |  |  |  |  |  |
| Royal Bistro Restaurant | Midnight Snack Buffet | Open Buffet | Satisfy one’s hunger foods | 00:00 | 07:00 |  |
| Food Corners |  |  | In the food corners where various delicacies are served at certain times during the day, A*mphi food corners;* ice cream, coffee & cake, doner kebab, baked potatoes, waffles, pizza, sandwiches and fruit service. *Aqua food corners;* Hot-Dog, chicken fingers and waffle service, *Pool food corners*; Sandwiches, desserts and fruit varieties are offered. | Service is available at certain times of the day. | |  |
| Turkish Tent | Food service | Food | Traditional pastries (gözleme and pita) and Turkish Pastry are being served. | 12:00 | 16:15 |  |
| II Patisserie | patisserie &  beverage service | Buffet | Bakery products | 16:00 | 00:00 |  |
| Room service | food & beverage  service | Menu | Menu of room service | 24 hours | | With fee |

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| A’ LA CARTE RESTAURANTS | | | | | | |
| RESTAURANT | KITCHEN | FORM | EXPLANATION | SUMMER SEASON | | |
| APRIL 1st – OCTOBER 31th | | |
| OPENING | CLOSING | ULTRA ALL INC. |
| Gondol | Italian | A’la Carte Restaurant | Special Italian delicacies are being served at “Gondol” A La Carte Restaurant. | 18:30 | 22:00 | With fee |
| Bamboo Garden | Fareast | A’la Carte  Restaurant | Spirit of the far-east cuisine can be found in “Bamboo Garden” A La Carte Restaurant | 18:30 | 22:00 | With fee |
| Sahan | Turkish | A’la Carte Restaurant | Get spoiled in “Sahan” with the unique local tastes, serves | 18:30 | 22:00 | With fee |
| Deep Sea | Fish | A’la Carte Restaurant | Freshest and finest Mediterranean fish specialties are being served at “Deep Sea” A La Carte Restaurant. | 18:30 | 22:00 | With fee |
| Steak House | Steak | A’la Carte Restaurant | Our Steak House restaurant offers rich cuisine and delicious options to meat lovers with a warm atmosphere. | 18:30 | 22:00 | With fee |
| Olive | Mediterranean | A’la Carte Restaurant | The tastes of Mediterranean Cuisine at the Olive Mediterranean Restaurant. | 18:30 | 22:00 | With fee |

\* A cover fee is charged per person from our a'la carte restaurants. Children aged 0-6 are free.

\* According to the dress code applied in our hotel, clothes such as shorts, swimsuits and slippers cannot be entered into our restaurants.

\* Our A'la Carte restaurants will serve guests when a certain number of reservations is reached, and operation dates and hours will be determined according to seasonal conditions

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| BARS | | | | | | |
| BARS | ACTIVITIES | FORM | EXPLANATION | SUMMER SEASON | | |
| APRIL 1st – OCTOBER 31th | | |
| OPENING | CLOSING | ULTRA ALL INC. |
| Sky Lobby Bar | Beverage Service |  | Sit, relax, enjoy and share the moments of an unforgettable vacation with loved ones and friends. | 17:00 | 00:00 |  |
| Piano Lobby Bar | Beverage Service |  | Accompanied by the velvet sounds of the piano, unforgettable moments at the Piano Lobby bar. | 08:00 | 00:00 |  |
| Pool Bar | Beverage Service |  | You can enjoy live music and special show programs in the evenings. | 10:00 | 00:00 |  |
| Beach Bar | Beverage Service |  | Feel the breeze from the Mediterranean Sea while sipping your drink | 10:00 | 17:00 |  |
| Aqua Bar | Beverage Service |  | Located at the aqua park area with a Fantastic atmosphere. | 10:00 | 16:30 |  |
| Shore Snack Bar | Beverage Service |  | Enjoy tasty snacks at Shore Snack bar choose a drink from the beverage menu. | 12:30 | 15:00 |  |
| Amphi Bar | Beverage Service |  | Amphi bar is very close to the amphitheater for you. | 10:00 | 21:30 |  |
| Giddy Disco Bar | Beverage Service |  | A disco which let you to experience much more than just a Rhythm. | 23:45 | 02:00 |  |
| Bowling Bar | Beverage Service |  | In the mood of some sport and fun? Varieties of refreshments, video games, table tennis and much more are available. | 16:30 | 00:00 |  |
| Gossip Bar | Beverage Service |  | Cosy Gossip bar is guests who want to stay up during the night. | 00:00 | 07.00 |  |

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| MINIBAR |  |  |  |  |
| \* Soft drinks consist of water and beer. | | | | |
| \* It’s filled in once a day for free. | | | | |

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| ENTERTAINMENT |  |  |  |  |  |
| ACTIIVITY | FREE OF CHARGE | WITH FEE | ACTIVITY | FREE OF CHARGE | WITH FEE |
| Daily animation activities |  |  | Musical shows |  |  |
| Professional evening shows |  |  | Professional dance Show (certain days of the week) |  |  |
| Live music (certain days of the week) |  |  | Concept parties (certain days of the week) |  |  |
| Competitions |  |  | Disco concept days (certain days of the week) |  |  |

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| SPORTS ACTIVITIES |  |  |  |  |  |
| ACTIVITY | FREE OF CHARGE | WITH FEE | ACTIVITY | FREE OF CHARGE | WITH FEE |
| Morning GYM |  |  | Pool Games |  |  |
| Dance Courses |  |  | Dart |  |  |
| Step Aerobic |  |  | Tennis court daytime use (1hard tennis court,reservation is required) |  |  |
| Table tennis |  |  | Tennis equipment (rackets and balls) |  |  |
| Boccia |  |  | Tennis Courses |  |  |
| Beach volley |  |  | Fitness Center |  |  |
| Archery (amateur) |  |  | Tennis Court with floodlighting |  |  |
| Water Gym ( Pool) |  |  | Brain teaser |  |  |
| Water Polo ( Pool) |  |  | Stretching |  |  |
| All Water Sports |  |  | Mini football (except the activities) |  |  |
| BBP Gym |  |  | Basketball |  |  |

# OTHER SERVICES (FREE OF CHARGE-WITH FEE)

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| All fresh squeezed fruit and vegetable juices |  |  | Deck chairs and sun umbrellas |  |  |
| Luxury imported drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc.,) |  |  | Wireless internet in the Lobby area, public areas and in the rooms (with the guest’s own device) |  |  |
| All drinks demanded in bottles |  |  | Beach and pool towels (with deposit, second towel change on the same day with fee) |  |  |
| Special produced local and import wine. |  |  | A la Carté restaurants |  |  |
| Imported champagne |  |  |  |  |  |

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| SPA & WELLNESS |  |  |  |  |  |
| SERVICES (09:00-19:00) | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE |
| Indoor Pool (during the winter season) |  |  | Capsule Treatment |  |  |
| Sauna |  |  | Massage |  |  |
| Turkish Bath |  |  | Skin care |  |  |
| Steam Bath, Relax room |  |  | Body Treatment |  |  |
| Jacuzzi (during the winter season) |  |  | Doctor-Nurse (24 hours available in emergency cases) |  |  |

\*Children under the age of 12 are not allowed to use Turkish Bath, Steam Bath and Sauna

# MINI CLUB

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| AGE | MINI CLUB | ACTIVITY | ALL INCL. | APRIL 1st –  OCTOBER 31th |
| 4 – 12 age  (Children under the age of 4 should be accompanied by parents) | Mini disco, children's play area | Face Painting ,Table Games ,Cartoon Film, Handwork – Hobby works, T-shirt Painting (with fee), Mini Basketball |  | 10:00 - 12:00  14:30 - 17:00 |

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| POOLS |  |  |  |  | |  |  |
| Pool | Outdoor | Indoor | Heated | Soft water | In the garden | Deep | m² |
| Main pool |  |  |  |  |  | 140 cm | 3197 |
| Big slides pool |  |  |  |  |  | 120 cm | 185 |
| Slides pool |  |  |  |  |  | 120 cm | 92 |
| Relax pool |  |  |  |  |  | 140 cm | 266 |
| Children's Slide Entertainment Pool |  |  |  |  |  | 120 cm | 92 |
| Children’s pool |  |  |  |  |  | 35 cm | 40 |
| Indoor Children’s pool (winter season) |  |  |  |  |  | 35 cm | 35 |
| Indoor pool (winter season) |  |  |  |  |  | 140 cm | 172 |

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| AQUAPARK (10:00-12:00 /14:30-17:00 ) ( Children under the age of 7 need written permission from their parents) | | | | | | |
| SERVICE | | FREE OF CHARGE | | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE |
| Fantom Slide I  Length 71,46 m Height 9,30 m | |  | |  | Family Slide I  Length 91,88 m Height 9 m |  |  |
| Fantom Slide II  Length 32,24 m Height 9,30 m | |  | |  | Family Slide II  Length 85,19 m Height 9 m |  |  |
| Fantom Slide III  Length 32,53 m Height 9,30 m | |  | |  | King Cobra  Length 61 m Height 15 m |  |  |
| Fantom Slide IV  Length 76,13 m Height 9,30 m | |  | |  |  |  |  |
| FOR CHILDREN (Children under the age of 15 can use ) | | | | | | | |  |  |
| SERVICE | | | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE |  |  |
| Slide I  Lengt 10,72 m Height 3,30 m | | |  |  | Slide III  Length 23,67 m Height 3,30 m |  |  |  |  |
| Slide II  Length 10,60 m Height 3,30 m | | |  |  | Kids splash park |  |  |  |  |
| LUNAPARK 14:30-17:00/19:00-21:00) For Adults ( Children under the age of 7 need written permission from their parents) | | | | | | | |  |  |
| SERVICE | | | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE |  |  |
| Discovery (maximum capacity 8 pax) | | |  |  | Gondol (maximum capacity 18 pax) |  |  |  |  |
| Ferris Wheel (maximum capacity 24 pax) | | |  |  |  |  |  |  |  |
| LUNAPARK for Children | | | | | | | |
| SERVICE | | | FREE OF CHARGE | WITH FEE | SERVICE | FREE OF CHARGE | WITH FEE |
| Carousel (maximum Capacity 12 pax) | | |  |  | Swing (maximum Capacity 20 pax) |  |  |
| Plane (maximum Capacity 8 pax ) | | |  |  | Trampoline\*\* ( Maximum Capacity 4 pax ) |  |  |

\*\* Children under the age of 3 are not allowed to use the Trampoline. Max weight 60 kg per person.

\*\* Children under the age of 12 are not allowed to use King Cobra Slides.

\*\* Aquapark and Luna Park are open dependent on weather conditions.

\*\* Our indoor pool is open between the dates of 01.11. – 31.03.

\*\* Additional 2 whirlpools are available for guests, each is 15 m²

# ROYAL WINGS HOTEL MEETING ROOMS

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| Saloon | Width | Length | M² | height | Banquette  Style | Class Style | Theatre Style | U  Style | I  Style |
| Triangulum | 35 m | 40 m. | 1384 m² | 2.9o-4 m | 750 | 220 | 300 | 50 | 40 |
| Andromeda | 11 m. | 5.70 m. | 80 m² | 3.50 m | \* | 42 | 70 | 45 | 30 |
| Perseus | 7 m | 6 m. | 42 m² | 3.50 m | \* | 18 | 24 | 16 | 15 |
| Foyer | \* | \* | 87 m2 | 2,90-2,60 | 750 | \* | \* | \* | \* |

# TECHNICAL MATERIALS

* Barco vision, Barco vision curtain, Barco vision voice system
* Wired microphone, Wireless microphone, Stand microphone, Head set,
* Flip Chart, Board Pen, File & pen

\*\* For further information please contact Sales & Marketing Department.

# CONCEPT POLICY AND PROCEDURES

1. All beverages will be served in glasses; there is no bottle beverage service.

2. All beverages will be served to the table by the service staff (except breakfast).

3. Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests wellbeing.

4. Imported luxury drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some imported drinks are not inclusive.

5. There are kettle, coffee/ tea facilities in all rooms.

6. There are soft drinks and beer in the Mini bar which are daily refreshed.

7. A la carte restaurants are available only with reservation in advance and with service charge.

8. A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

9. Room service is extra charge.

10. All fresh fruit and vegetable squeezed juices are extra charge.

11. There is no alcoholic beverages service for those under the age of 18.

12. According to the dress code of our hotel, guests who wear clothes such as shorts, swimsuit, and slippers cannot be let into the restaurants.

13. Animation activities (place and times), food and beverage outlet’s opening time and days will be determined by the management according to the seasonal operation.

14. Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.

15. Travel agencies need a confirmation from the hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.

16. It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room it will be charged to the guest.

17. All import drinks served are permitted by Customs Directorate.

18. According to the Turkish Law smoking is prohibited Indoor areas.

19. There are wristbands provided by reception, for guest safety and also to be able to use the hotel facilities.

20. Royal Wings Hotel 2. And 3. Person reserves the right to make changes to the concept without providing any information to the institutions.