

SAPHIR RESORT & SPA

2022 SUMMER – UAI FACT SHEET

HOTEL NAME	SAPHIR RESORT & SPA		
CLASS and TYPE	5 STAR Hotel		
ADRESS	Okurcalar Mah. İlifos Cad. No:28 07400 Alanya – ANTALYA – TÜRKİYE		
PHONE	+90 242 510 53 00 (pbx)		
FAX	+90 242 510 53 01	+90 242 510 53 02 (Accounting)	
COMMERCIAL TITLE	SAF-TUR TURİZM TİCARET A.Ş.		
TAX ADMINISTRATION	FATİH		
TAX NO	736 006 5710		
WEB SITE	www.saphirhotels.com.tr		
E-MAIL	resort@saphirhotels.com.tr		
SALES AND MARKETING			
RESERVATION			
ACCOUNTANCY			
FRONT OFFICE	resortonburo@saphirhotels.com.tr		
CONCEPT	Ultra All Inclusive 10:00 – 02:00		
OPENING YEAR	2008		
RENOVATION	2008		
TOURISM ENTERPRISE CERTIFICATE	12.06.2009 – 11926 NO:005410		
AREA	18.000 m ²		
NUMBER OF ROOMS	333	NUMBER OF BED	800
NUMBER OF DISABLED ROOMS	3	NUMBER OF BED	6
	Indoor and outdoor general areas suitable for wheelchair use		
BEACH	150 m. Sand and Gravel		
NUMBER OF ELEVATORS	4		
COMMUNICATION	Taxi, Minibus ve Bus		
CAR PARK	Open area for 8 vehicles		
CREDIT CARDS	Visa, Mastercard		
LANGUAGES	Turkish / English / German / Russian		
PET	Not allowed		
INTERNET ACCESS	Free Wi-fi Internet Access in Public Areas Except Lobby		
HOTEL CHECK IN/CHECK OUT TIME	Check in: 14:00, Check out: 12:00		
VOLTAGE	220 V		
SHOPING CENTER	500 m. – Okurcalar / 33 km – Alanya / 25 km - Manavgat		
AIRPORT	Antalya – 90 km, Gazipaşa 75 km.		
HOSPITAL	Manavgat – 25 km.		
HISTORICAL PLACES	Alanya Castle – 33 km, Aspendos – 65 km, Side – 27 km.		

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ROOMS

Room Types	Total room	Handi- caped rooms	Max. Cap.	m ² (room)	m ² (with balcony)	In door	Ground	Sea or pool View	ROH Garden view	Tv in room	Number of room	Number & Type of Bathroom	Air condition
Standard Room	307	3	2+2 3+1	27 m ²	30 m ²	-	Carpet	155	152	1	1	1 Bath	Central
Family Room	17	-	2+2 3+1	35 m ²	39 m ²	1	Carpet	12	5	2	2	1 Bath	Central
Suite Room	6	-	3+1 4	43 m ²	51 m ²	1	Carpet	-	6	2	2	1 Bath	Central
Honeymoon Suite	3	-	2	33 m ²	35 m ²	-	Carpet	3	-	1	1	1 Bath	Central
TOTAL	333	3						170	163				

Balcony, card access system, mini-bar, electronic safe box (free of charge), TV with satellite broadcasting (31 TV channels), telephone (in room and bathroom), Bath, WC, hair dryer, kettle, tea and coffee set up, VRV central air conditioner system.



Standard Room



Honeymoon Suite



Family Room



Suite Room

ROOM SERVICE	ROOM CLEANING	LINEN CHANGE	TOWEL CHANGE	BEACH TOWEL CHANGE	ROOM SERVICE	MİNİBAR
EVERY SECOND DAY	-	√	-	-	-	-
EVERYDAY	√	-	√	√	-	√
EXTRA CHARGE	-	-	-	-	√	-
FREE	√	√	√	√	-	√
24 HOURS	-	-	-	-	√	-

MİNİBAR: The check-in day is filled with water and soft drinks. Other days, only water is added. Coffee and tea varieties are refreshed once a day. Safe Deposit Box is free of charge

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FOOD & BEVERAGES

FOOD SERVICE	SERVICE TIME	PRESENTATION PLACE and FORM	CAPACITY		
			IN DOOR AREA	HALF IN DOOR AREA	OUT DOOR AREA
Breakfast	07:00 - 10:00	Main Restaurant - Open Buffet	700	-	300
Late Breakfast	10:00 - 11:00	Main Restaurant - Open Buffet	700	-	300
Lunch	12:30 - 14:30	Main Restaurant - Open Buffet	700	-	300
Dinner	18:30 - 21:00	Main Restaurant - Open Buffet	700	-	300
Gözleme	11:00 – 16:30	Beach Snack Bar - Fix Menu - Free	-	-	√
Snack	11:30 – 16:30	Snack Bar– Open Buffet-free	-	-	√
Coffee & Cake	17:00 – 18:00	Snack Bar – Fix Menu -free	-	-	√
Fast Food	11:30 – 16:30	Beach Snack Bar - Fix Menu - free	-	-	√
Coffee & Cake (in the lobby)	24 Hours	Lobby – Fix Menu - free	-	-	-
Turkish Dessert “Lokma” / Corn *	17:00 – 18:00	Pool Bar– Fix Menu - free	-	-	√
Freshly squeezed fruit juices ***	07:00 – 00:00	Fix Menu – Extra charge	-	-	
İce cream **	14:00 – 16:00	Pool Bar – free	-	-	√
Turkish Coffe	10:00 – 23:00	Lobby Bar - free	-	-	-
Night Soup	23:30 – 00:30	Snack Bar - Fix Menu - free	√	-	-

* Turkish Dessert “Lokma” and Corn are served in June, July and August. **
 ** Ice cream is served between 15.05 – 15.10.
 *** Freshly squeezed fruit juices are chargeable.
 Free Diet and Vegetarian menu presentation at Lunch and Dinner in the Main Restaurant. Baby chair is provided free of charge in the Main Restaurant upon request.

A’LA CARTE RESTAURANTS	CONSEPT	SERVICE TIME	CAPACITY	
			IN DOOR AREA	OUT DOOR AREA
İtalian A’la Carte	İtalian cuisine	19:00 – 21:00	60	-
Ottoman A’la Carte	Turkish cuisine	19:00 – 21:00	60	-

in A'la Carte Restaurants, Cover is Charged.

All A'la Carte Restaurants serve between 15.05 - 30.09. Reservation is required to use A'la Carte Restaurants. The use of any a la carte restaurant is free of charge 1 time for 7 days accomodation.

A'la Carte Restaurants serve 5 days a week. Depending on the season and weather conditions, changes in the presentations and/or service hours may be changed by the management.

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BEVERAGE SERVICE LOCATION	SERVICE HOURS	CONCEPT
Lobby Bar	24 Hours	10:00 - 23:00 Tea, Coffee, wather- free 23:00 – 10:00 All Drinks are extra charge
Beach Bar	10:00 - 17:00 20:00 – 23:00	Ultra All Inclusive
Pool Bar	10:00 - 00:00	Ultra All Inclusive
Restaurant Bar	12:30 - 14:00 21:00 - 21:00	Ultra All Inclusive
Disco Bar	00:00 – 02:00	Ultra All Inclusive

- Drinks Included in the Concept: Some Imported Drinks, Some Local Alcoholic and Non-Alcoholic Drinks, Hot Drinks.
- Bottled beverages are not served at all bars within the facility.
- Freshly squeezed fruit juices are chargeable.

POOL NAME	OUT DOOR	IN DOOR	HEATED	SWEAT WATER	WATER SLIDES	DEEP cm	AREA m ²	VOLUME m ³	SERVICE TIME
OUT DOOR POOL	√	-	-	√	-	140	1500	1290	08:00 - 19:00
IN DOOR POOL	-	√	-	√	-	140	144	209	08:00 - 19:00
POOL WITH WATHER SLIDES	√	-	-	√	3	120	150	108	08:00 - 19:00
OUT DOOR CHILDREN POOL	√	-	-	√	-	40	60	28	08:00 - 19:00
IN DOOR CHILDREN POOL	-	√	-	√	-	40	28	15	08:00 - 19:00

Water Slides Working Hours: 10:00 – 12:00 / 14:30 – 17:00

MEETING HALLS

HALL NAME	FLOOR	AREA m ²	CAPACITIES BY LAYOUT		
			THEATRE	CLASS	BANQUET
MEETING HALL-1	Lobby	56	40	25	20
MEETING HALL-2	Lobby	56	40	25	20
CONFERENCE HALL	-3	420	350	280	220

Standard Free Equipment: Microphone, Tribune, Projection Screen, Projection.

SAF-TUR TURİZM TİC. A.Ş. Alara Tourism Center Okurcalar 07400 Alanya - Türkiye

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www.saphirhotels.com.tr resort@saphirhotels.com.tr

'Stay with us, feel at home'

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ACTIVITIES and SERVICES

SERVICES	EXTRA CHARGE	FREE	SERVICES	EXTRA CHARGE	FREE
Room Service	√		Minibar		√
Laundry / Ironing	√		Wi-fi Public Areas (Except Lobby)		√
Dry Cleaning / Tailor / Repair	√		Internet in Lobby	√	
Safe Box (in the room)		√	Internet Cafe	√	
Turkish Bath		√	Hairdresser	√	
Sauna		√	Market	√	
Spa Center	√		Auto park		√
Beauty Center	√		Foto Studio	√	
Steam Bath		√	Pergola		√
Massage, Pilling, Foam bath	√		Baby sitter	√	
Tennis – hard ground (daytime)		√	Baby carriage	√	
Tennis Equipment		√	Late Check out	√	
Tennis Lighting	√		Disco		√
Dart		√	Rent a Car	√	
Beach Volleyball		√	Football		√
Table Tennis		√	Doctor	√	
Basketball		√	Banana / Parachute activity at the Sea	√	
Fitness		√	Freshly Squeezed Juices	√	
Billiards	√		Beach Towel (with card)		√
Game Room	√		Sunbed / Umbrella		√
Reading Room		√	Jet sky/ Surf	√	
Telephone / Fax	√		Luggage Wrap / Weighing	√	

DAYTIME ANIMATION

Basketball, Beach Volleyball, Water Gymnastics, Mini Football, Mini Golf, Archery, Air Rifle, Zumba, Table Tennis, Step, Aerobics, Darts, Various Tournaments, Competitions, Pool Games.

EVENING TIME ANIMATION

Certain days of the week, Live Music, Karaoke, Sketches, Theme Evenings, Disco, Special Shows, Guest Shows from outside with special shows.

FOR BABIES

By guests request: Baby Bed, High Chair in the Restaurant are free of charge; The stroller available for a extra fee.

FOR 4 – 10 YEARS KIDS

Mini Club Working Hours between 10:00 – 12:00 and 14:30 – 17:00 7 days per week. Free for age group 04 – 10. Painting, Various Games, Playground, Mini Disco. Babysitting services are available upon request for a extra fee.

CONCEPT FOR HONEYMOONERS (FREE)

Room Decoration, Bathrobe, Slippers, Fruit Basket and Wine in the Room. 1 free dinner in our A'la Carte Restaurant. Breakfast service to the room on a requested day for guests who accommodate in Honeymoon rooms.

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IMPORTANT NOTES

- It is obligatory for the guests of the facility to wear the ARM BANDS provided at the entrance during all their holidays.
- Food and beverages are self-service in all presentation areas except A'la Carte Restaurants.
- Depending on all services and operation hours, pandemic period and weather conditions; may vary during the season, taking into account availability and the number of guests.
- **Our hotel is not responsible for all kinds of advertisements that may arise due to misinformation.**

	AWARDS / CERTIFICATES
1	Quality Management System Certificate
2	Environmental Management System Certificate
3	Food Safety Management System Certificate
4	Blue Flag
5	Green Star
6	Holidaycheck Top Hotel 2012
7	Trip Advisor Sertificate 2013
8	Coral Travel Starway Tourism Award – Top 100 2012
9	Coral Travel Starway Tourism Award – Top 100 World Best Hotel 2013
10	Zoover Highly Recommended 2013
11	Zoover Recommended 2014
12	Tripadvisor Sertificate 2014
13	Zoover Award Winner Bronze 2015
14	Hotels.com Award (Excellent) 2016
15	Holidaycheck Award 2016
16	Green Key
17	Booking.com Guest Review Awards 2016
18	Tatilbudur.com Satisfaction Award 2016
19	Otelz.com Satisfaction Award 2016
20	Tui Top Quality 2017
21	Otelz.com Satisfaction Award 2017
22	Zoover Award Winner Gold 2017
23	Thomas Cook Sunny Heart Nominee Award 2017
24	Booking.com Guest Review Awards 2017
25	Tripadvisor Certificate of Excellence 2017
26	Coral Travel Starway Tourism Award 2017
27	Tatilbudur.com Satisfaction Award 2017
28	Otel puan.com Award 2018
29	Hotels.com Guest Review Award 2018
30	Sunny Heart Eines Unserer Besten Hotels 2018
31	Travelmyth Top 10 Hotels in Honeymoon in Turkey 2019
32	Travelmyth Top 5 Hotels in Okurcalar 2019
33	Fischer Award 2019
34	Safe Tourism Certificate