

Hotel Data Sheet

Hotel

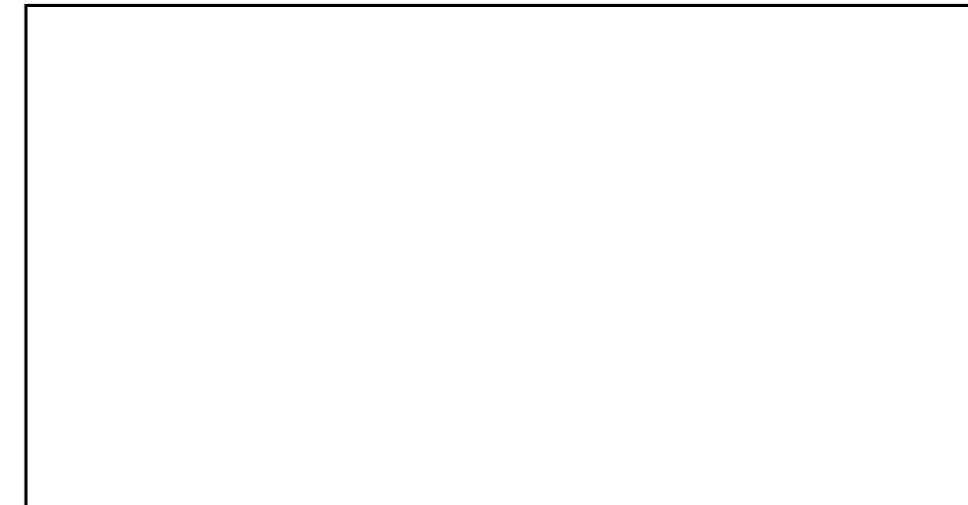
Name of hotel	SAPHIR PALACE & SPA
Official category	5*
Official post address	Boulevard 14 Janvier, 8050 Yasmine Hammamet
Phone	+216 72 241 600
Fax	+216 72 241 222
Email	commercial@saphirpalace.com.tn
Country	TUNISIA
Area	HAMMAMET

Year of construction	2005
Year of last big renovation	2014
What was renovated?	
Number of buildings in total	1

TYPE OF CONSTRUCTION			
Bungalows	No	Number of bungalows	
Main building	Yes		
Adjoining building(s)	No	Number of adjoining buildings	
Other			

Opening times	Yearly
Spoken languages reception	Arabic, French, English, German, Russian, Polish, Spanish
Spoken languages animation	Arabic, French, English, German, Russian, Polish, Spanish
Spoken languages restaurant	Arabic, French, English, German, Russian, Polish, Spanish
Spoken languages concierge	Arabic, French, English, German, Russian
Currency/currencies	Arabic, French, English, German, Russian
Time zone (difference to GMT)	1

PAYMENT METHODS			
Visa	Yes	Master Card	Yes
American Express	Yes	Debit Card	Yes
Cash (LOCAL currency)	Yes	Traveler's Check	No
Cash (OTHER than local currency)	Yes		
If yes: WHICH OTHER currency?			



Voltage			
Adapter for German style plug necessary	No		
Adapter for German style plug available in hotel	Yes	Amount (how many?)	
Inclusive	Yes		
Against charge	No	Price per day	
Inclusive, against commission	No	Amount of commission	

Money exchange in the hotel	Yes		
Location of money exchange (e.g. reception)	RECEPTION		
Opening times of money exchange (from - till)	24/24		
Money exchange close to hotel	No	Distance to hotel	
Cash machine in the hotel	No		
Cash machine close to the hotel	Yes	Distance to hotel	2km

Travel Connections

Airport	ENFIDHA
Distance to airport	40 KM
Taxi costs to airport	

Airport 2	TUNIS CARTHAGE
Distance to airport 2	70KM
Taxi costs to airport 2	

Next town	HAMMAMET
Distance to next town	10KM
Taxi costs to next town	10 TND

Distance to closest bus stop	0,5 KM
Bus costs to next town	1 TND
Bus connection to next town (frequency per hour OR per day)	every 30 Min

Hotelbus/-shuttle	No
PLEASE SELECT:	? Price
Hotelbus/-shuttle (frequency per day)	

Facilities & General Information

Distance to next supermarket	0,5 KM
Distance to next hospital	15 KM
Distance to next pharmacy	1 KM
Distance to shopping area/center	0,5 KM
Distance to the beach	50 m
Hotel is directly located at the beach	No
Hotel is separated from the beach by a beach promenade	Yes

Laundrette/washing room with self service	No
PLEASE SELECT:	? Price per wash

Laundry service*	Yes
PLEASE SELECT:	Against charge Price per trousers Price per shirt
* Please enclose a price list if possible!	

Maximum number of floors	4
Elevator/lift	Yes
Access to all rooms via lift	Yes
Number of buildings WITH lift	1
Number of buildings WITHOUT lift	
Further comments	

Fax service	Yes
PLEASE SELECT:	Against charge Price per fax

Room service	Yes
PLEASE SELECT:	Against charge Price (e.g. breakfast)
Availability of room service (HH:MM - HH:MM)	07:00 - 00:00

Kiosk/mini-market in hotel	Yes		
Is a basic baby assortment available?	Yes		
Napkins	Yes	Baby food	Yes
Baby wipes	Yes	Crema	Yes
Baby bottle	Yes	Baby dummy	Yes
Other			
Souvenir shop in hotel	Yes		
Souvenir shop close to hotel	Yes	Distance to shop	

Medical care in the hotel	?		
WHAT KIND?			
Nurse	No	Doctor	Yes
German speaking	No	Infirmary/sickroom	No
If not: WHICH language?	english		
Medical care close to hotel	Yes	German speaking doctor	Yes
If not: WHICH language?	Arabic, French, English		
German speaking doctor can be called if needed	No		

Parking space	Yes
PLEASE SELECT:	Inclusive Price per day/week 0
Pre-reservation available?	No

Nightclub/disco in hotel	No
Opening hours (from - till)	
Opening days	

Games room	No		
Gaming machines in games room			
Indoor theatre	No	Capacity	
Outdoor theatre	No	Capacity	

Discotheque at the beach	No
Opening hours (from - till)	
Opening days	
Owned by hotel	No
Exclusive usage for hotel guests only	No

Car rental at hotel	No		
Price per day, cheapest car category			
Rental of scooter	No	Price per day	

Bicycle rental at hotel	No
PLEASE SELECT:	Against charge Price per day

Car rental close to the hotel	Yes
Distance	1 KM
Name	
Website	

Bicycle rental close to the hotel	Yes
Distance	1 KM
Name	
Website	

Dress code in hotel	Yes
If existing: WHICH dress code?	long trousers for gentlemen during dinner

Pets are allowed	No
PLEASE SELECT:	? Price
If allowed: WHICH pets?	

Pool & Beach

Total size of pool area

	Amount (how many?)	Depth (in metres)	Heat-able	Sweet water	Salt water	Water slide	No. of water slides	Children's ONLY-water slide	No. of children's water slides	Adult's ONLY-water slide	No. of adult's water slides	Opening hours (HH:MM - HH:MM)	Comments (e.g. other pool attractions etc.)
Active pool (outdoor)	Yes	1	?	Yes	?	?		?		?		08:00 - 18:00	
Relax pool (outdoor)	No		?	?	?	?		?		?			
Children's pool	Yes	1	?	Yes	?	?		?		?		08:00 - 18:00	
Pool with separate children's area	No		?	?	?	?		?		?			
Olympic size pool 50 m	No		?	?	?	?		?		?			
Half olympic pool 25 m	No		?	?	?	?		?		?			
Indoor pool	Yes	1	?	?	?	?		?		?		09:00 - 19:00	

Other pool

Aqua park in the hotel	No
PLEASE SELECT:	?
Price adults per day	<input style="width: 50px;" type="text"/>
Price kids per day	<input style="width: 50px;" type="text"/>
Opening times per day (from - till)	<input style="width: 100%;" type="text"/>
Size of aqua park	<input style="width: 100%;" type="text"/>
Amount of water slides	<input style="width: 100%;" type="text"/>
Aqua park supervised by lifeguard	?
Relax area with sunbeds	?
Comments	<input style="width: 100%;" type="text"/>

Aqua park close to the hotel	Yes
Distance	700m
Name	AQUA LAND - CARTHAGE LAND
Opening times per day (from - till)	09:00 - 18:00
Included for hotel guests?	No
If included: HOW OFTEN may hotel guests visit?	<input style="width: 100%;" type="text"/>
Against charge	Yes
Price adults per day	<input style="width: 50px;" type="text"/>
Price kids per day	<input style="width: 50px;" type="text"/>

Sunbeds at the pool	Yes
PLEASE SELECT:	Inclusive
Price per day	<input style="width: 50px;" type="text"/>

Sunbeds at the beach	Yes
PLEASE SELECT:	Inclusive
Price per day	<input style="width: 50px;" type="text"/>

Mattresses for sunbeds at the pool	Yes
PLEASE SELECT:	Inclusive
Price per day	<input style="width: 50px;" type="text"/>

Mattresses for sunbeds at beach	Yes
PLEASE SELECT:	Inclusive
Price per day	<input style="width: 50px;" type="text"/>

Parasols at the pool	Yes
PLEASE SELECT:	Inclusive
Price per day	<input style="width: 50px;" type="text"/>

Parasols at the beach	Yes
PLEASE SELECT:	Inclusive
Price per day	<input style="width: 50px;" type="text"/>

Sun roofs Yes

Public beach with separate section for the hotel	No
Public beach	No
Hotel's private beach (access only for hotel guests - no other people allowed)	Yes

Total length of beach section/coast (beach walks)	100m
Length of hotel beach	100m

TYPE OF BEACH	
Sandy beach	Yes
Gravel beach	No
Sand-gravel mix	No

ACCESS TO SEA	
Flatly sloping	No
Steep coast	No
Other	<input style="width: 100%;" type="text"/>

Pool/beach towels	Yes
PLEASE SELECT:	Inclusive
Price per day	<input style="width: 50px;" type="text"/>

Sun terrace in the hotel Yes

Deposit for pool/beach towels	Yes
Amount of deposit	20TND

Waterfront promenade	No
Distance from hotel	<input style="width: 100%;" type="text"/>
Length of promenade	<input style="width: 100%;" type="text"/>

Change of pool/beach towels	Yes
PLEASE SELECT:	Inclusive
Price per day	<input style="width: 50px;" type="text"/>

Awards & Certificates

	Info	
	Info	
	Info	

Additional Services

General

German speaking concierge/guest relation Yes

Included Service(s) on Arrival

Welcome drink at reception Yes
 Luggage service Yes
 Bottle of water at the room Yes
 Fruit basket at the room No

Snacks on early/late arrival available Yes
 Snacks on early/late departure available Yes
 Other

Internet in Public Areas

Internet corner No
 PLEASE SELECT: ? Price per hour
 Number of computers

Laptop rental No
 PLEASE SELECT: ? Price per hour
 Number of laptops

W-Lan Internet Access Yes
 PLEASE SELECT: Inclusive Price per hour
 Available in these areas ALL THE HOTEL

LAN Internet Access ?
 PLEASE SELECT: ? Price per hour
 Number of laptops

Child-Friendliness

Size in sqm of kidsclub

KIDSClub provides:
 Children toilets Yes Large relaxation area with mattresses Yes
 Children sinks Yes Lockable cupboards No
 Large windows No TV Yes
 Chairs for children Yes DVD-Player Yes
 Tables for children Yes Sunshade in front of kidsclub Yes

Kids animation 4-7 years Yes
 German speaking animateur Yes during German school holidays

Kids animation 8-12 years Yes
 German speaking animateur Yes during German school holidays

Child care for children below 4 years No
 Info

Kids animation 13-17 years No
 German speaking animateur No ?

Children's playground Yes

CHILDREN'S PLAYGROUND provides:
 Plenty of shady elements No
 Wooden playground equipment No

Baby monitor (babyphone) rental No
 PLEASE SELECT: ? Price per day

Baby cots Yes
 PLEASE SELECT: Inclusive Price per hour

Babysitter service No
 PLEASE SELECT: Against charge Price per hour

RESTAURANT
 Baby corner in the restaurant Yes
 Microwave Yes Hot chocolate Yes
 Milk Yes Water boiler Yes
 Bottle warmer Yes Sugar Yes

Kids restaurant with small chairs and tables No
 Buffet for kids No
 PLEASE SELECT: Inclusive Price per day

High chairs in the restaurant Yes
 PLEASE SELECT: Inclusive Price

Early dinner No
 PLEASE SELECT: Inclusive Price

Iccream for kids available Yes
 PLEASE SELECT: Inclusive Price

Other

Accessibility for Persons with Impairments (bookable at special request)

Hotel is wheelchair accessible	No	All room doors widths > 85 cm	?	Shower is accessible	?	Barrier-free access to pool	?
All areas reachable without stairs	?	Accessible bath rooms	?	Shower is wheelchair accessible	?	Barrier-free access to beach	?
Door width > 85 cm (public areas)	?	Space in front of WC at least 1,20 m	?	Grab rail for shower	?	Barrier-free access to restaurant	?
Elevator door width > 85 cm	?	WC reachable from the side	?	Space between bed and wall at least 1,20 m	?	Ramps available	?
Rooms are wheelchair accessible	?	Grab rail for WC	?	Barrier-free access to public toilets	?		
Wheelchair accessible terraces	?			Disabled toilet in public areas	?		
Wheelchair accessible balconies	?			Passage bet.room and balcony/terrace accesible	?		
Other							

Which room-type needs to be booked for handicapped people?	
Number of rooms (how many?) for handicapped people	
Size in sqm of rooms for handicapped people	
Room numbers of rooms for handicapped people	

Conferences & Meetings

Number of conference and meeting rooms (how many?)	4
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Room Name	Size in sqm	Capacity	Theatre	Banquet	U-Shape	Classroom	Cocktail	Other
CARTHAGE	539	350 - 550	Yes	Yes	Yes	Yes	Yes	
NABEUL	130	80 - 100	No	No	Yes	Yes	Yes	
HAWARIA	34	25	No	No	Yes	Yes	No	
KELIBIA	20	15	No	No	No	Yes	No	
			?	?	?	?	?	

Conferences & Meetings / Equipment & Facilities

Daylight rooms	Yes	Stage	Yes	Mobile sound system	Yes	DVD player	No
Air conditioning	Yes	Speaker's desk	Yes	Laptop	No	Beamer	No
Wireless-LAN	Yes	Flipcharts	Yes	Overhead projection	Yes	Microphone (normal)	Yes
Divisible wall	Yes	Mobile Screen	Yes	TV	No	Wireless microphone	Yes
Other equipment							

Conference costs	1000 TND	Conference packages	
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Wedding & Honeymoon

Room upgrade	Yes	Sparkling wine	No
PLEASE SELECT: Inclusive	Price	PLEASE SELECT: ?	Price
Upgrade to which room type according DTH-contract?			

Room decoration	Yes	Wine	Yes
PLEASE SELECT: Inclusive	Price	PLEASE SELECT: Against charge	Price

Spa treatment	Yes	Flowers	Yes
PLEASE SELECT: Against charge	Price	PLEASE SELECT: Inclusive	Price

Massage	Yes	Fruit basket	Yes
PLEASE SELECT: Against charge	Price	PLEASE SELECT: Inclusive	Price

Dinner at à-la-carte restaurant	Yes	Pastries	Yes
PLEASE SELECT: Against charge	Price	PLEASE SELECT: Against charge	Price

Champagne	Yes	Cake	Yes
PLEASE SELECT: Against charge	Price	PLEASE SELECT: Against charge	Price

Other		
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Honeymoon packages (list services)	Price
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Wedding possible	Yes	
Required documents for wedding		
Wedding packages (list services)		Price

Rooms

Total number of rooms	236		
Non-smoking rooms	Yes	Number of non-smoking rooms	236
Smoking rooms	No	Number of smoking rooms	

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:	Name room type below:
Number	55	141	40					
Size in sqm	26	26	35					
Room type located in bungalow?	?	?	?					
...or located in main building?	Yes	Yes	Yes					
...or located in adjoining building(s)?	?	?	?					
...or other								
Sea view	?	Yes	Yes					
Side sea view	?	No	?					
Garden view	No	?	?					
Pool view	Yes	?	?					
Land view	?	?	?					
Balcony	?	?	?					
Balcony is furnished	Yes	Yes	Yes					
Terrace	?	?	?					
Terrace is furnished	?	?	?					
Balcony or terrace	No	No	No					
Bath/WC	No	No	No					
Shower/WC	No	No	No					
Bath/WC or shower/WC	?	?	?					
Bath + shower/WC	Yes	Yes	Yes					
Separate WC	?	?	?					
No. of bathrooms (how many?)	1	1	1					
Hair dryer	Yes	Yes	Yes					
Telephone	Yes	Yes	Yes					
SAT-TV	Yes	Yes	Yes					
Radio	No	No	No					
Internet Access (via LAN)	No	No	No					
Internet Access (via W-LAN)	Yes	Yes	Yes					
Air conditioning	Yes	Yes	Yes					
Ventilator	No	No	No					
Heating	Yes	Yes	Yes					
Refrigerator	No	No	No					
Minibar	Yes	Yes	Yes					
Safe	Yes	Yes	Yes					
No. of rooms with connecting door	21							
Carpet	Yes	Yes	Yes					
Tiled floor	Yes	Yes	Yes					
Wooden floor	No	No	No					
Laminate	No	No	No					
2 single beds	Yes	Yes	No					
Queen size bed	Yes	Yes	Yes					
King size bed	?	?	?					
Double bed	Yes	Yes	No					
Add. bed - original bed	Yes	Yes	Yes					
Add. bed - sofa bed	No	No	Yes					
Add. bed - rollaway bed	?	?	?					
Add. bed - bunk bed	?	?	?					
Separate bedroom	?	?	?					
Combined living-/bedroom	No	No	Yes					
Kitchen/kitchenette	?	?	?					
Kitchen utensils	?	?	?					
Kettle/tea/coffee	No	No	Yes					
Shampoo	Yes	Yes	Yes					
Lotion	Yes	Yes	Yes					
Soap	Yes	Yes	Yes					
Other								
Room name for Tour Operators	DZ	DZM	JSM					

Occupancy

Please fill in the type of room(s) according to your hotel (1 column per 1 room type):	SUITE SEA VIEW	DOUBLE						
Number	40	196						
Size in sqm	35	26						
1	Yes	Yes		?	?	?	?	?
1+1	Yes	Yes		?	?	?	?	?
2	Yes	Yes		?	?	?	?	?
2+1	Yes	Yes		?	?	?	?	?
2+2	No	No		?	?	?	?	?
2+3	No	No		?	?	?	?	?
3	Yes	Yes		?	?	?	?	?
3+1	No	No		?	?	?	?	?
3+2	No	No		?	?	?	?	?
4	No	No		?	?	?	?	?
4+1	No	No		?	?	?	?	?
4+2	No	No		?	?	?	?	?
5	No	No		?	?	?	?	?
5+1	No	No		?	?	?	?	?
Room name according to DTH-contract	JSM	DA, DZ, DZM						

Facilities & Service

Housekeeping Yes		Towels change Yes	
HOW OFTEN?		HOW OFTEN?	
Monday Yes	Tuesday Yes	Monday Yes	Tuesday Yes
Wednesday Yes	Thursday Yes	Wednesday Yes	Thursday Yes
Friday Yes	Saturday Yes	Friday Yes	Saturday Yes
Sunday Yes		Sunday Yes	
Linen change Yes		W-LAN only lobby and terrace-area Yes	
HOW OFTEN?		PLEASE SELECT: Inclusive Price per hour	
Monday Yes	Tuesday Yes		
Wednesday Yes	Thursday Yes		
Friday Yes	Saturday Yes		
Sunday Yes			
SAT TV has these German channels ARD, ZDF, RTL, EUROSPORT		Internet access No	
PLEASE SELECT: ? Price per hour			
Air conditioning Yes		Heating Yes	
Controlled by hotel Yes		Controlled by hotel Yes	
Individually controllable Yes	If yes: remote control required? Yes	Individually controllable Yes	If yes: remote control required? Yes
Deposit for remote control No	Amount of deposit	Deposit for remote control No	Amount of deposit
MONTHS OF OPERATION		MONTHS OF OPERATION	
January No	February No	January Yes	February Yes
March No	April No	March Yes	April No
May No	June Yes	May No	June No
July Yes	August Yes	July No	August No
September Yes	October No	September No	October Yes
November No	December ?	November Yes	December Yes
Refrigerator No		Safe Yes	
PLEASE SELECT: ? Price per day		PLEASE SELECT: Inclusive Price per day	
Minibar filled up with drinks at arrival No		Minibar filled up regularly during the stay No	
PLEASE SELECT: ? Price		PLEASE SELECT: ? Price	

F&B

Boards offered in Hotel

Breakfast	No	Half-board	No
Half-board plus (drinks at meals included)	?	HALF-BOARD INCLUDES:	
Full board	?	Breakfast & lunch	?
Full board plus (drinks at meals included)	?	Breakfast & lunch or dinner (guests can choose)	?
All inclusive	Yes	All inclusive	Yes
		Times all inclusive (from - till)	10:00 - 02:00
		Is the all inclusive offer fully available for guests on their departure day as well?	Yes

Restaurants

	Name	Cuisine (e.g. Mediterranean, Brazilian, Italian)	Opening hours (HH:MM - HH:MM)	Terrace	Non-smoking	Air conditioning	RESTAURANT IS INCLUDED FOR THE FOLLOWING FORMS OF BOARD						
							Break-fast	Half-board	Half-board plus	Full board	Full board plus	All in-clusive	Ultra all in-clusive
Main restaurant	YASMINE		07:00 - 10:00	Yes	Yes	Yes	?	?	?	?	?	Yes	?
			12:30 - 14:30	Yes	Yes	Yes	?	?	?	?	?	Yes	?
			18:30 - 21:00	Yes	Yes	Yes	?	?	?	?	?	Yes	?
Separate kids restaurant				No	?	?	?	?	?	?	?	No	?
				No	?	?	?	?	?	?	No	?	
				No	?	?	?	?	?	?	No	?	
Snackstation	LE PALMIER		10:00 - 11:30	Yes	No	No	?	?	?	?	?	Yes	?
			12:00 - 15:00	Yes	Yes	No	?	?	?	?	?	Yes	?
			15:30 - 17:00	Yes	Yes	No	?	?	?	?	?	Yes	?
			23:00 - 00:00	Yes	Yes	No	?	?	?	?	?	Yes	?
A-la-carte restaurant	VOILE D'OR		19:00 - 21:30	Yes	No	No							
			EL BOUNTY PUB	19:00 - 21:30	Yes	No	No						
PLEASE SELECT:	Against charge												
IF inclusive: how often per stay/week?	1												
Reservation necessary?	Yes												

Meals

	Times (from - till) HH:MM - HH:MM	Buffet	Menu		
Breakfast	07:00 - 10:00	Yes	?	Included in AI offer	Yes
Late-riser breakfast	10:00 - 11:30	Yes	?	Included in AI offer	Yes
Lunch	12:30 - 14:30	Yes	?	Included in AI offer	Yes
Coffee and cake	15:30 - 17:00	Yes	?	Included in AI offer	Yes
Dinner	18:30 - 21:00	Yes	?	Included in AI offer	Yes
Late night snack	23:00 - 00:00	Yes	?	Included in AI offer	Yes
Icecream		Yes	?	Included in AI offer	Yes
Other		?	?	Included in AI offer	No

Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	
Included in other forms of board	?	Which?	

Meals are operated in different shifts	No	PLEASE SELECT:	?
Timings of shifts			

Bars

		Name	Opening hours (from - till) HH:MM - HH:MM	PLEASE SELECT:	
Indoor bar	?			PLEASE SELECT:	?
Outdoor bar	Yes			PLEASE SELECT:	Included in AI offer
Pool bar	Yes	POOL BAR	10:00 - 18:00	PLEASE SELECT:	Included in AI offer
Beach bar	Yes	LE BEACH BAR	10:00 - 18:00	PLEASE SELECT:	Included in AI offer
Disco bar	?			PLEASE SELECT:	?
Lobby bar	Yes	SAPHIR BAR	10:00 - 00:00	PLEASE SELECT:	Included in AI offer
café	?	PROMONADE CAFE	14:00 - 22:00	PLEASE SELECT:	?
American/international Bar	Yes	THE BROOKLYN BAR	15:00 - 23:00	PLEASE SELECT:	Against Charge
Other	?			PLEASE SELECT:	?

F&B Specials

Christmas	Yes	Buffet	?	Menu	Yes
New Year's Eve	Yes	Buffet	?	Menu	Yes
Manager's cocktail	No	How often?			
Showcooking	Yes	How often?			
Motto/theme buffet	Yes	Which themes?			
Food for allergic persons	Yes	What kind?			
Diet food/low-fat-food	No	What kind?			
Other					
Water bottles given out at the bar	No	Amount per day (how many?)			

Beverages included in AI Offer

Diverse coffee specialties	Yes	Fruit juice	Yes	Local alcoholic drinks	Yes	Wine	Yes
Tea	Yes	Orange juice freshly pressed	No	International alcoholic drinks	No	Sparkling wine	No
Soft drinks	Yes	Water	Yes	Cocktails	Yes	Beer	Yes
Long drinks	Yes						
Other							

Sports

Tennis

Tennis court at the hotel		Yes
Run by hotel	Yes	Run by local provider
PLEASE SELECT:	Inclusive	Price
Name of contact person	reception	
Email of contact person		
Number of tennis courts	1	

Tennis court close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of provider		
Website		

Tennis lessons in the hotel		No
PLEASE SELECT:	Against charge	Price per hour

TYPE OF FLOOR		
Grass	No	
Clay	No	
Hard court	Yes	
Synthetic turf	No	
Sand	No	
Other		

Racket/tennis ball rental		Yes
PLEASE SELECT:	Inclusive	Price per hour

Flood light		Yes
PLEASE SELECT:	Against charge	Price per hour

Try-out course		No
PLEASE SELECT:	?	Price

Water Sports (please enclose information material if possible)

Water sports center in hotel		No
Run by hotel	No	Run by local provider
PLEASE SELECT:	?	Price
Name of contact person		
Email of contact person		

Water sports center close to hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of water sports center	various	
Website		
Email of contact person		
Distance to hotel	1 km	

Surfing		No
PLEASE SELECT:	?	Price per hour
Courses offered	?	
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking surfing teacher	?	

Kitesurfing		No
PLEASE SELECT:	?	Price per hour
Courses offered	?	
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking kitesurfing teacher	?	

Catamaran		No
PLEASE SELECT:	?	Price per hour
Courses offered	?	
PLEASE SELECT:	?	Price for basic course
Certification/license of courses		
German speaking catamaran teacher	?	

Other	pedalos & canoes - inclusive	
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Water ski		No
PLEASE SELECT:	?	Price

Jetski		No
PLEASE SELECT:	?	Price

Paragliding		No
PLEASE SELECT:	?	Price

Kayak		No
PLEASE SELECT:	?	Price per hour

Paddle boat		No
PLEASE SELECT:	?	Price per hour

Banana boat		No
PLEASE SELECT:	?	Price per ride

Other		
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Diving

Diving school in the hotel	No
Run by hotel	?
PLEASE SELECT:	?
Name of diving center	
Opening times per day (from - till)	
Name of contact person	
Email of contact person	
Certification/license of courses	
Price for open water diver	
Hotel's private reef	?
Special diving packages	?

Diving school close to hotel	Yes
Run by hotel	?
PLEASE SELECT:	Against charge
Name of diving center	
Opening times per day (from - till)	
Email of contact person	
Distance to hotel	5km
German speaking diving teacher	?
Rental of snorkeling	?
PLEASE SELECT:	?
Price per hour	
Shuttle	?
PLEASE SELECT:	?
Price	

Horseback Riding

Provider in the hotel	No
PLEASE SELECT:	?
Name of provider	
Website	
Name of contact person	

Provider close to hotel	Yes
PLEASE SELECT:	Against charge
Name of provider	
Website	
Email of contact person	
Distance to hotel	

Cycling

Bicycle rental in the hotel	No
Run by hotel	No
PLEASE SELECT:	?
Name of provider	
Website	
Name of contact person	
Bicycle storage room	No
WHAT BIKES ARE AVAILABLE?	
Racing bikes	No
Brand	
Mountain bikes	Yes
Brand	

Cycling rental close to hotel	?
Run by hotel	?
PLEASE SELECT:	?
Name of provider	
Website	
Email of contact person	
Distance to hotel	
Other bicycle storage	?
What kind?	
Bikes for kids	?
Brand	
Support wheels available	?

Golf

Golf course at the hotel		No
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of golf course		
Website		
Name of provider		
Email of contact person		

Hole	
Par	

Greenfee	?
Amount	

Driving range	?
PLEASE SELECT:	?
Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of golf course		
Website		
Name of provider		
Email of contact person		
Distance to hotel		

Hole	
Par	

Greenfee	?
Amount	

Driving range	?
PLEASE SELECT:	?
Price	

Handicap - Ladies	
Handicap - Men	

Shuttle service to golf course		?
PLEASE SELECT:	?	Price

Greenfee package		?
Price		
What does the package include?		

Golf course close to hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	Price
Name of golf course		
Website		
Name of provider		
Email of contact person		
Distance to hotel		

Hole	
Par	

Greenfee	Yes
Amount	

Driving range	Yes
PLEASE SELECT:	?
Price	

Handicap - Ladies	
Handicap - Men	

Golf course close to hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	Price
Name of golf course		
Website		
Name of provider		
Email of contact person		
Distance to hotel		

Hole	
Par	

Greenfee	?
Amount	

Driving range	?
PLEASE SELECT:	?
Price	

Handicap - Ladies	
Handicap - Men	

Try-out course		?
PLEASE SELECT:	?	Price

Other special offers		
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Winter Sports

Hotel is located in winter sports area No	Skiing areas being reachable from the hotel
Name of closest skiing area	Name of closest top skiing area (e.g. St. Moritz)
Distance to hotel	Distance to hotel
Cross-country ski track available in skiing area ?	Ice skating facilities available in skiing area ?
Distance to hotel	Distance to hotel
Tobogganing area available in skiing area ?	Night skiing possible in skiing area ?
Distance to hotel	Distance to hotel
Snow shoe hiking possible in skiing area ?	Rental of equipment ?
Price per hike	Price
Other winter sports facilities	
Ski lift ?	Bus to go to skiing area ?
Price per way	Price per way
Distance to hotel	Distance of bus stop to the hotel
	Skiing areas which are reachable using the bus
Rental of skiing equipment ?	Skiing school ?
Price per full equipment per day	Price per course
Located in the hotel ?	Distance to hotel
Distance to hotel	
Ski pass service available in the hotel ?	Drying room for skiing equipment in the hotel ?
Reduced fees offered by the hotel ?	
Price per day/for two days/for three days	
Other special offers	

Wellness

General

Spa at hotel		Yes
Run by hotel	No	Run by local provider
PLEASE SELECT:	Against charge	
Name of spa		
Website		
Email of contact person		

Spa close to the hotel		?
Run by hotel	?	Run by local provider
PLEASE SELECT:	?	
Name of spa		
Website		
Email of contact person		
Distance to hotel		

Quiet location within hotel	Yes
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Spa has a separate reception	No
------------------------------	----

Water dispenser at all spa areas	Yes
----------------------------------	-----

Offer of drinks (fitness drinks)	No
----------------------------------	----

Offer of food (fruit/fitnessfood)	No
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Spa is air-conditioned	No
------------------------	----

Changing cabins with lockers	Yes
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Size of treatment rooms	
-------------------------	--

Information about services by German speaking personnel	Yes
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Spa treatment by German speaking personnel	No
--	----

Sauna & Swimming Area

Relaxing area with sunbeds	No
PLEASE SELECT:	?
Price	

Sauna unisex	Yes
PLEASE SELECT:	Against charge
Price	

Separate sauna for women	No
PLEASE SELECT:	?
Price	

Amount of saunas (how many?)	
------------------------------	--

Jacuzzi	Yes
PLEASE SELECT:	?
Price	

Indoor pool (water temperature at least 28°C)	Yes
PLEASE SELECT:	?
Price	

Outdoor pool in spa area	No
PLEASE SELECT:	?
Price	

Massage shower	Yes
PLEASE SELECT:	?
Price	

Other	
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Spa Treatments *(please enclose further information such as price lists etc.)*

Classical massage	Yes
PLEASE SELECT:	Against charge
Price	

Thai massage	No
PLEASE SELECT:	?
Price	

Hot stone massage	No
PLEASE SELECT:	?
Price	

Aroma therapy massage	Yes
PLEASE SELECT:	Against charge
Price	

Hamam	Yes
PLEASE SELECT:	Against charge
Price	

Steam bath	No
PLEASE SELECT:	?
Price	

Thalasso therapy	No
PLEASE SELECT:	?
Price	

Balneo therapy	Yes
PLEASE SELECT:	Against charge
Price	

Ayurveda therapy	No
PLEASE SELECT:	?
Price	

Diverse facials	Yes
PLEASE SELECT:	Against charge
Price	

Manicure	Yes
PLEASE SELECT:	Against charge
Price	

Pedicure	Yes
PLEASE SELECT:	Against charge
Price	

Hair dresser	No
PLEASE SELECT:	?
Price	

Other	
PLEASE SELECT:	?
Price	

Fitness			
Fitness center at the hotel		Yes	
PLEASE SELECT:	Against charge	Price per day	
Name			
Website			
Email of contact person			
Fitness center close to hotel		?	
PLEASE SELECT:	?	Price per day	
Name			
Website			
Email of contact person			
Distance to hotel			
EQUIPMENT			
Treadmill			Yes
Bicycle			Yes
Weight bench			Yes
Other equipment			
Crosstrainer			Yes
Rower machine			?
Fitness instructor		No	
PLEASE SELECT:	?	Price per hour	
Fitness courses		?	
PLEASE SELECT:	?	Price per course	
Cooperation(s) with fitness center(s)		?	
Kind of cooperation(s)			

Animation Facilities

Hotel provides Facilities for the following Activites			
Volleyball	No	Aerobic-/step aerobic/gymnastics	Yes
Beach volleyball	Yes	Aqua gymnastics	Yes
Soccer	No	Water polo	Yes
Beach soccer	Yes	Water basketball	No
Garden chess	No		
Multifunctional sports court	No	How many?	
Other		Type of ground	
Water volleyball	No	Darts	Yes
Shuffleboard	No	Boccia/boules	Yes
Minigolf	No	Archery	No
Table tennis	Yes	Billard	Yes