

## All-Inclusive Formula

\* Applied Covid 19 precautions

### A) Rooms Set-Up:

- Daily large bottle of water for superior rooms
- Mini Bar usage with soft drinks once per stay
- Daily Turndown service with good-night greeting
- Daily two large bottles of water for family rooms
- Tea & coffee set daily replenishment

### B) Meals: -

#### 1. RESTRO (Main Restaurant) - Daily theme nights

Breakfast	from 07.00 till 10.30
Lunch	from 12:30 till 14:30
Dinner	from 18.30 till 21:30
(Long trousers are required)	

#### 2. TOUCAN CHEF

Breakfast	from 07.00 till 10.30
Lunch	from 12:30 till 14:30
Dinner	from 18.30 till 21:30
(Long trousers are required)	

#### 3. A La carte Restaurants: once per stay free of charge. Pre-reservation is required.

Each a la carte restaurant will be closed for one day according to the theme nights at the main restaurant.

- Wazuzu - Asian Restaurant
- Ethno - Local a la carte Mediterranean Restaurant (Multi)
- Trattoria - Italian Restaurant - Opening Soon
- Sea You - Fish Restaurant - Opening Soon

\* **First Seat:** from 18:30 till 20:00  
(Long trousers are required)

**Second Seat:** from 20:30 till 22:00

#### 4. Snack Bar from 11.00 till 17.00

\* **Dress Code:** Smart casual is recommended; shorts and flip flops are not allowed in the evening in all the Restaurants

\* We are happy to consider allergies and intolerances, special nutritional needs and for any inquiries or assistance, please contact our Executive Chef to assist you.

\* Some items in the carte will be with extra charge

### C) Beverages: -

1. LOBBY Bar	Opening	10:00 - 24:00
2. HAPPY MOMENTS	Opening	24/7 <b>(serving snack meals 24 hours)</b>
3. POOL Bar	Opening	10:00 till 17:00
4. BEACH Bar	Opening	10:00 till 17:00
5. CHILL Bar (adult only 18+)	Opening	10:00 till 24:00
6. SKY bar	Opening	18:00 till 24:00
7. JAZZ Bar	Opening	18:00 till 24:00
8. SNACK Bar	Opening	10:00 till 17:00

- The "All Inclusive" program is from 10:00 - 24:00 hrs. soft drinks, Mineral water, local Beer, Egyptian Wine and all local spirits, as well as all local cocktails are all inclusive.
- For safety reasons drinks are served in plastic glasses in outdoor bars.

### **Sports & Leisure Facilities:**

#### • **Free of charge:**

- Free Sports Activities: Table Tennis - Baby Soccer - Volley Ball - Boccia - Water Ball - Water GYM – Darts
- Jacuzzi
- Gym Room (07:00-20:00)
- Pools are opened till sun set
- Aqua Park (10:00-13:00 & 15:00-17:00)
- Day & night entertainment activities.
- Free high speed WIFI in the lobby & guest rooms. (3 device per person)
- Mini Bar

#### • **Against extra charge:**

- Limo service
- Room service
- Laundry
- Doctor
- Diving Center & Aqua Center
- Shops
- Beauty Salon
- Spa (09:00-19:30)
- International calls

### **General Information:**

- Safe Box: Free of charge, the hotel cannot accept any liability for any loss of valuables or belongings not secured in the safe. Please leave your safe box open before departure
- Daily animation entertainment program, please do not miss to attend & participate for more information please contact the animation team.
- Mini Bar: For your comfort & leisure the hotel offers X packages of mini bars.
- Bathroom amenities Shampoo; shower gel; condition will be refilled upon finishing.
- Breakfast & lunch boxes are to be ordered one day in advance before 20:00 at the reception.
- The reservation of sun beds is not allowed. The hotel reserves the right to remove and store any towels and personal belongings left unattended for more than 1 hour (to be kept by Lost & Found office).
- Dress Code: Smart casual is recommended; shorts and flip flops are not allowed in the evening in all the Restaurants and Lobby area.
- Check-Out: at 12:00 noon time, please return your key card and the towel cards during the check out. Kindly note that you will be charged extra 10 USD for missing towel cards.

### **Children Rules:**

- Children must be under their parent's supervision all time.
- Children under age or 120 CM must wear arms flotation whenever entering to adult swimming pools otherwise will be forbidden by pool monitors.
- Children under 120 CM allowed to use children pools, children slides and family slide with their parents only.